

RTK REQUEST NUMBER

DATE RECEIVED

5 DAY RESPONSE DATE



COUNTY OF LUZERNE

RIGHT TO KNOW LAW REQUEST FORM

NAME OF REQUESTER: (PLEASE PRINT CLEARLY) LAST FIRST MI

MAILING ADDRESS: STREET / P.O. BOX

CITY STATE ZIP CODE

PHONE # FAX#

EMAIL ADDRESS:

SIGNATURE: DATE:

RECORDS REQUESTED - Requesters MUST specify the document(s) sought. Please use additional pages if necessary.

Four horizontal lines for specifying records requested.

PLEASE CHECK ONE OF THE FOLLOWING:

- I AM ONLY REQUESTING ACCESS TO THE DOCUMENT(S)
I AM REQUESTING A HARD COPY OF THE DOCUMENT(S) (PAPER, CD, etc...)
I AM REQUESTING AN E-FILE OF THE DOCUMENT(S) (IF AVAILABLE) (PDF, EXCEL SPRDSHT, etc...)

PLEASE NOTE: LUZERNE COUNTY IS NOT REQUIRED TO CREATE A RECORD WHICH DOES NOT CURRENTLY EXIST OR TO COMPILE, MAINTAIN, FORMAT OR ORGANIZE A RECORD IN A MANNER IN WHICH THE AGENCY DOES NOT CURRENTLY COMPILE, MAINTAIN, FORMAT OR ORGANIZE THE RECORD



County of Luzerne Contract Review Worksheet

2020 - 448

Contract Number: (Dept, Division, FY, #)	
Authority:	
<input checked="" type="checkbox"/>	County Manager Execute
<input type="checkbox"/>	Council Approval Required

1. Dept. Name / Account: Div. of Correctional Services		2. Date: 5/15/2020	
3. Contract Administrator: Mark Rockovich		4. Phone: 570-829-7750	
5. Contract Attributes:		<input checked="" type="checkbox"/> Original	
<input type="checkbox"/> Expenditure <input type="checkbox"/> Revenue		<input checked="" type="checkbox"/> Amendment/Change Order Amendment/Change Order Number:	
<input type="checkbox"/> Intergovernmental <input type="checkbox"/> Personal/Professional Svcs <input type="checkbox"/> Purchase of Goods <input type="checkbox"/> Lease <input type="checkbox"/> Construction <input checked="" type="checkbox"/> Other		Bid/RFP Required? Sole Source Contract? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Bid/RFP No: Date: Please attach copy of Bid/RFP or justification.		Contract No: Extension #7 Date: 6/1/2020 Please attach copies of original/amendments.	
6. Description of Contract: Three year extension of the inmate telephone and enhanced services contract			
7. Name of Contractor: DSI-ITI, Inc.		8. EIN - SSN -	
9. Has County contracted with Contractor previously during this fiscal year? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO Please list County department if other than the department listed on number 1 above.			
10. Effective Date: 6/1/2020		11. Termination Date: 5/31/2023	
12. Contract Budget:		13. Payment Terms:	
Original Contract Amt: \$ Total of Previous Amendments: \$ Current Amendment: \$ Total Contract Amt \$		<input type="checkbox"/> Prepaid <input type="checkbox"/> Monthly <input type="checkbox"/> Arrears <input type="checkbox"/> Quarterly <input type="checkbox"/> Fixed <input type="checkbox"/> Progress <input type="checkbox"/> Actual <input type="checkbox"/> Other <input type="checkbox"/> Not To Ex	
		14. Source of Funds:	
		<input type="checkbox"/> Fed/State Grant: % <input type="checkbox"/> State Allocation: % <input type="checkbox"/> County: % Fed Catalog No: State Agency:	
15. Fund: Div Dept. Code Code:		16. Current Approp. Sufficient? <input type="checkbox"/> YES <input type="checkbox"/> NO	
17. County Council Agenda Date, if required. Please attach agenda item.			
18. Remarks: This is a three year contract to provide telephone services to the inmate population. New to this contract are enhanced features that will include the ability to conduct video visits with friends and family members while maintaining security requirements. There are no fees to the county for this service.			
19. Signature Routes			
<i>Mark Rockovich</i> Contract Administrator		<i>Mark A. Julliani</i> Purchasing Director	
5-15-20 Dated		5/20/2020 Dated	
<i>Mark Rockovich</i> Division Head		<i>Permille Wood</i> County Solicitor	
5-15-20 Dated		5/26/20 Dated	

**EXTENSION NO. 7 TO THE
INMATE TELEPHONE, INC.
VENDING AGREEMENT**

THIS EXTENSION NO. 7 TO THE INMATE TELEPHONE, INC. VENDING AGREEMENT, (hereinafter, "Seventh Extension Agreement") is effective as of the last date of signature below ("Effective Date") and is entered into by and between DSI-ITI, INC., formerly Inmate Telephone, Inc., located at 3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042 ("DSI-ITT") and Luzerne County Correctional Facility, located at 99 Water Street, Wilkes-Barre, PA 18702 ("Customer"), collectively referred to as the "Parties".

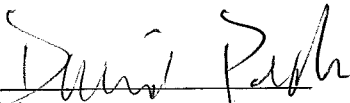
WHEREAS, DSI-ITI and Customer previously entered into that certain Inmate Telephone, Inc. Vending Agreement dated August 1, 1995, as amended, (the "Agreement") and the Parties would like to amend the Agreement as provided for herein.

NOW, THEREFORE, in consideration of the mutual covenants, promises and representations set forth below, and for other good and valuable consideration the sufficiency of which is acknowledged by the Parties, the Parties hereby amend the Agreement as follows:

1. The Customer and DSI-ITI agree to extend the Agreement for an additional three (3) years from June 1, 2020 through May 31, 2023.
2. DSI-ITI agrees to change all domestic inmate phone rates to eighteen cents (\$0.18) per minute.
3. The Parties agree to incorporate the terms of the letter dated February 27, 2020 from Jim Bradley to Director Rockovich, attached hereto as Exhibit B.
4. Company further agrees to provide tablets to Premise Provider in accordance with the Tablet Service Schedule for Enhanced Services – IP Enabled Tablets, attached as Exhibit A.
5. Except as set forth above, there is no other revision to the Agreement or the obligations of either party, and the Agreement remains in full force and effect.
6. In the event of any inconsistencies between the terms and conditions contained in the Agreement and the terms and conditions contained in this Fifth Extension, the terms and conditions contained of this Extension will control.

AGREED TO:

LUZERNE COUNTY

By: 
Name: _____
Title: _____
Date: 6/2/20

DSI-ITI, INC


By: 
Name: Matt Caesar
Title: President
Date: 5/14/2020

EXHIBIT A
Tablet Service Schedule
Enhanced Services - IP-Enabled Tablets

1. Applicability. This Service Schedule applies only to the enhanced services referenced. Where “Company” is used in this Service Schedule, it will mean GTL Enhanced Services, LLC.

2. Definitions. Capitalized terms used and not otherwise defined will have the meaning set forth in the Agreement.

“Agreement” means the contract to which this Service Schedule is attached.

“Enhanced Services” means enhanced communications, information services, educational, entertainment products, and mail scanning services.

“IP-Enabled Tablets” (or “Tablets”) means a tablet device capable of allowing access to Enhanced Services.

3. Deployment Locations. Enhanced Services will be deployed at the locations listed in the table below (individually “Location” and collectively “Locations”). Company reserves the right to terminate Enhanced Services at any Location and all Locations if equipment is subjected to recurring vandalism or there is insufficient revenue to warrant the continuation of Enhanced Services at such Location(s), including the failure by Company to recover the Expenditure (as defined below) for Enhanced Services within twelve (12) months following the deployment of Enhanced Services at the Locations.

Location	Location Description
Luzerne County Correctional Facility – Main Building	99 Water Street, Wilkes-Barre, PA 18702
Luzerne County Correctional Facility – MOU Building	40 Reichard Street, Wilkes-Barre, PA 18702

Company will provide a sufficient number of tablets to ensure there is an adequate supply to service inmate usage needs.

4. Company Provided Equipment, Services and Cabling. Company will supply equipment, hardware, circuits, and cabling to deploy Enhanced Services at the Locations at no cost to Premises Provider. Company will retain all right, title, and interest in and to all equipment (including any associated hardware and software), and services supplied. Cabling will become the property of the Premises Provider upon the expiration of the Agreement. Upon termination of Enhanced Services at any Location(s), Premises Provider will collect and deliver to Company all Tablets and related equipment assigned to the Location(s) and provide Company a reasonable opportunity to collect all associated equipment and hardware (except cabling).

5. Support and Maintenance. Company will provide all support and maintenance services for Enhanced Services, including the Tablets, subject to the limitations described herein. Company will respond promptly to all support requests; provided, however, that reports or requests involving the security features of the Tablets will have priority. Premises Provider acknowledges that the resolution of certain hardware and software events will be subject to supply chain lead times, and that Tablets may not be available while being repaired or maintained. The Premises Provider will permit Company authorized personnel access to the equipment, information, data, data communication services, and communication lines required for the installation, operation, and/or maintenance of Enhanced Services, at such times and for such purposes as reasonably necessary or appropriate to permit Company to perform its obligations herein, and if required, Premise Provider shall provide security escorts for Company personnel.

6. Tablets. The exact amount, type and location(s) of the Tablets at Premise Provider’s Facility shall be as per the mutual agreement of the parties. Company may adjust the number of Tablets up or down at any time. Company shall have the discretion to select the brand, type, and other specifications of the Tablets, including the specific services and applications available on the Tablets, and may replace, upgrade, or substitute the Tablets at any time during the Term. Tablets shall at all times remain the sole and exclusive property of Company. Each inmate provided with access to a Tablet must agree to accompanying terms and conditions to be granted use of the Tablet. Company will

install Tablet charging enclosures (individually "Station" and collectively "Stations") at locations agreed upon by the Parties. Company will install access points to enable access within each Location, as reasonably permitted by layout and other characteristics of the Location.

- a. Enhanced Services. Company will provide the following Enhanced Services via the Tablets:
- i. Inmate Content Access. Company will make available access to certain content through the Tablets, including music, games, electronic messaging, eBooks ("Content Access"). Content Access will be provided on a per minute basis. Content Access will be supplied on a rolling basis as soon as reasonably practicable following deployment of Enhanced Services. Company reserves the right to add, alter or discontinue any Content Access.
 - ii. Video Visitation. Remote video visitation with no less than sixty (60) days online recording storage.
 - iii. Voice Communication. Company will enable Tablets for outbound voice communications that include the security features and functionality of the inmate telephone service ("ITS") platform supplied by Company. Headsets equipped with a microphone will be required
 - iv. Inmate Accounts. All Tablet usage may be purchased with money from an Inmate Account, which is funded by inmates or their families or friends (individually "Inmate Account" and collectively "Inmate Accounts"). Inmates fund the Inmate Account by transferring monies from their trust account. Inmate friends and Family fund an inmate's Inmate Account by deposits made through Company consumer channels. Transaction Fees may apply. Funds in an Inmate Account may only be returned to an inmate upon termination of Enhanced Services at all Locations or upon an inmate's release. Inmate friends and family deposits are final.
Basic Education: Company will also provide basic education package and access to the law library.
 - v. Law Library: Company agrees to provide access to a law library, Premises Provider must procure licensing.

b. Company Obligations. Company will provide one headset to each inmate who has access to a Tablet, and will supply replacement silicon earbuds for purchase by the inmate through Premises Provider's commissary service. Company shall have the discretion to select the brand, type, and other specifications of the Tablets, including the specific services and applications available on the Tablets, and may replace, upgrade, or substitute any or all of the Tablets at any time. Company may also change the number of Tablets deployed.

c. Premises Provider Obligations. A Premises Provider must allow: (i) installation and use of a multiple channel wireless network within the 2.4GHz through 5 GHz bands at all Locations; (ii) use of wired headphones and lithium batteries for the Tablets; and (iii) installation of Tablet charging enclosures; and (iv) access to no less than 80% of its inmate to paid Content subject to the payment by the inmate of Content usage fees listed herein. In addition, Premises Provider must: (1) distribute the Tablets to inmates according to its established protocol and procedures and shall use best efforts to ensure that the Tablets are used for their intended purposes; (2) allow and facilitate the sale of Headsets, silicon earbuds and other Tablet accessories through its commissary without mark up; (3) facilitate the collection, testing, and re-distribution of accessories, including headsets, and silicon earbuds (4) allow the creation of Inmate Accounts for use with Company's products; (5) allow inmate family and friends to make deposits into Inmate Accounts; (6) facilitate the integration of Inmate Accounts and commissary accounts for the real-time exchange of funds, at no charge to Company by either Premises Provider, or its third-party vendors, if any; (7) facilitate the recycling and reuse of Tablets; (8) provide Company with secure space to store Tablets and other Company equipment associated with Enhanced Services; (9) provide at its expense all necessary power and power source; (10) designate a single point of contact authorized to act on behalf of the Premises Provider on all matters involving Enhanced Services, including reporting to Company any damage or malfunction with equipment; and (11) distribute one (1) headset to each inmate who is provided with access to a Tablet the first time. Premise Provider will not allow anyone to, tamper with or otherwise modify the Tablets or associated software or connect the Tablets or associated software to any hardware or software that is not provided by Company for use with Enhanced Services.

7. **Enhanced Services and Accessories Rates.** Company may apply the following charges on Enhanced Services and the use of the Tablets; provided, however, Company may in its discretion change any pricing. Taxes, and regulatory and other mandated fees may also apply.

- a. Voice Communication will be charged at the same per-minute rate as ITS under this Agreement.
- b. **Paid Inmate Content Access:**
 - 1. Standard Profile: \$0.05 per minute
 - 2. Promotional Profile: \$0.03 per minute
 - 3. Free Profile: \$0.00 per minute
- c. **Video Visitation Services:** \$0.25 per minute Remote Visit Price
- d. **Replacement Headphones or Earbuds:** \$4.00
- e. **Messaging From Inmate Family and Friends (charged to inmate family and friends):**
 - 1. \$0.25 per written message.
 - 2. \$0.25 per photo attachment (in addition to charge for any written message, if provided)

9. **Additional Terms**

- a. **Monitoring and Recording.** Premises Provider acknowledges that the Enhanced Services provide Premises Provider with the ability to monitor and/or record use of the Tablets, including the ability to monitor and record communication made through the Tablets, and monitor content streamed on the Tablets. Premises Provider further acknowledges and agrees that Company has no responsibility to advise Premises Provider with respect to any law, regulation, or guideline that may govern or control the recordation or monitoring by Premises Provider of the use of the Tablets, or compliance therewith. Premises Provider has its own legal counsel to advise it concerning any and all such law, regulation, or guideline, and compliance therewith, and makes its own determination on when and how to use the monitoring and recording capabilities supplied through the Agreement. Company disclaims any responsibility to provide, and in fact has not provided, Premises Provider any legal advice concerning such applicable law, regulation, or guideline, or compliance therewith. Premises Provider agrees to indemnify, defend, and hold Company and its affiliates harmless from any liability, claims, suits, proceedings, damages, costs, and expenses (including attorney's fees) relating to any claims made against Company arising out of failure of Premises Provider (or the Company at the direction of the Premises Provider) to comply with such law, regulation or guideline.
- b. **Exclusivity and Right of First Refusal.** Premises Provider will not allow any products or services that compete with those supplied by Company during the term of the Agreement to be, or to remain, installed at any Premises Provider facilities, including present and future Premises Provider locations. Company will have the exclusive right to provide the products and services implemented at Premises Provider facilities through the Tablets, and otherwise through the Agreement, and those other inmate communication, educational or entertainment products or services sought by Premises Provider during the term of the Agreement, including any products or services that may be delivered through a Tablet, whether the products or services are for inmates located at a Premises Provider facilities or at third-party facilities; provided, however, that Company may choose to not exercise this exclusive right. Company will also have the exclusive right to provide Premises Provider the products and services delivered under the Agreement for the period after its termination if Company matches the material financial and services conditions of a bona fide offer of any third party to provide these products and services, or any portion thereof, that Premises Provider is prepared to accept. Premises Provider will provide Company with the terms of such third-party offer in writing and no less than ten (10) business days to exercise its rights herein. Upon exercise by Company, the Agreement will renew with the modified financial and services terms for the extended period contemplated by the third-party offer.
- c. **Limitation of Liability**
COMPANY AND ITS AFFILIATES AND SUPPLIERS WILL IN NO WAY BE RESPONSIBLE, OR LIABLE FOR, AND COMPANY IN NO WAY, GUARANTEES THE SAFETY, EFFICACY OR USE OF, THE TABLETS, HEADPHONE CORDS, OR OTHER ACCESSORIES, OR THE USE OF ANY DEVICE OR ACCESSORY IN ANY RELATED ACTIVITIES BY ANY TABLET SERVICE USERS, INMATES OR PREMISES PROVIDER PERSONNEL. FURTHERMORE, COMPANY AND ITS SUPPLIER ARE IN NO WAY RESPONSIBLE FOR ANY PHYSICAL HARM OR OTHER INJURY, FORESEEN OR UNFORESEEN, IN THE USE OF THE TABLETS, HEADPHONES, OR

RELATED ACCESSORIES. PREMISES PROVIDER IS SOLELY RESPONSIBLE FOR KEEPING CORDS AWAY FROM THOSE WHO PRESENT RISK TO THEMSELVES OR OTHERS.

EXCEPT AS OTHERWISE EXPRESSLY STATED IN THE AGREEMENT, ENHANCED SERVICES AND EACH OF ITS COMPONENTS, INCLUDING THE TABLETS, ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, COMPANY AND ITS LICENSORS AND SUPPLIERS, AND THEIR RESPECTIVE AFFILIATES DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD-PARTY INTELLECTUAL PROPERTY RIGHTS, AND LACK OF VIRUSES, AND ANY WARRANTIES REGARDING THE SECURITY, RELIABILITY OF ENHANCED SERVICES. COMPANY DOES NOT WARRANT THAT ENHANCED SERVICES WILL MEET YOUR REQUIREMENTS, BE ERROR-FREE OR THAT ALL ERRORS MAY BE CORRECTED. COMPANY DOES NOT WARRANT THAT USE OF ENHANCED SERVICES WILL BE CONTINUOUS OR UNINTERRUPTED AND COMPANY WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY INTERRUPTION OF TRANSMISSION IN CONNECTION WITH ENHANCED SERVICES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL COMPANY OR ITS SUPPLIERS OR LICENSORS, OR THEIR RESPECTIVE AFFILIATES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES WHATSOEVER, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF REVENUE OR PROFITS, OR FOR BUSINESS INTERRUPTION RELATING TO OR ARISING OUT OF ENHANCED SERVICES, INCLUDING THE TABLETS, EVEN IF COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS WILL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

Your Single, Trusted Source for Integrated Solutions

LUZERNE COUNTY CORRECTIONAL FACILITY Inmate Telephone Services

Presented to:
Director Mark Rockovich
Luzerne County Correctional Facility
99 Water Street
Wilkes-Barre, PA 18702

Presented by:
Jim Bradley
Account Manger
Telephone: (814)-330-3809
Email: jim.bradley@gtl.net



The Corrections Innovation Leader



Global Tel*Link Corporation
www.gtl.net

Corporate Headquarters
12021 Sunset Hills Road
Suite 100
Reston, VA 20190

Operations Center
107 St. Francis Street
32nd Floor
Mobile, AL 36602

February 27, 2020

Director Mark Rockovich
Luzerne County Correctional Facility
99 Water Street
Wilkes-Barre, PA 18702

Dear Director Rockovich,

Thank you for the opportunity to present to you a proposal to extend our existing Inmate Telephone contract and incorporate various new correctional technologies. Luzerne County has trusted GTL to provide offender management and inmate telephone services to your Correctional Facility for over two (2) decades. This proposal allows Luzerne County the opportunity to take advantage of technologies that will aid your operation and help drive efficiencies.

The below contract extension offering provides a substantial increase to the commission return to Luzerne County while providing you with technology that will bring tremendous benefits to the daily operations of the Correctional Facility in the form of safety, manpower savings, and operational efficiencies.

GTL OFFER

1. **Term** – Extend the phone contract for three (3) years from the current expiration date of April 7, 2020 to April 7, 2023 with the opportunity to extend for two additional one (1) year options.
2. **Inmate Phone Calling Rates** – Provide calling rates for all domestic calling within the United States at \$0.18/min
3. **Commission** – Provide a minimum guarantee of \$26,000/month in commission to Luzerne County, generating at least \$312,000 per year. Commissions will be calculated at 64% of revenue on in-state calling and any funds in excess of the guaranteed total will be provided to the County.
4. **Site Administrator** – Provide twenty (20) hours per week of on-site service for the life of the contract. This administrator would be responsible for the service, maintenance, and repair on all GTL services provided to Luzerne County.
5. **Fusion Analyst** – Provide eighty (80) hours per month of fusion services for the life of the contract. The GTL Fusion Analyst would supplement the existing investigative staff, be thoroughly trained in all GTL technology, and available to work on both reactive and proactive intelligence activities.



Global Tel*Link Corporation
www.gtl.net

Corporate Headquarters
12021 Sunset Hills Road
Suite 100
Reston, VA 20190

Operations Center
107 St. Francis Street
32nd Floor
Mobile, AL 36602

6. **Technology** – Enhance the existing technology enhancements at Luzerne County Correctional Facility through the following offerings at no cost. GTL is the ONLY company that can provide these technologies that will seamlessly integration:

- ☆ Continued Use of the Existing Inmate Telephone System, Offender Management System (OMS), Mugshot/Imaging System (PictureLink), Lobby Deposit Kiosks, Intake/Booking Kiosk and Payment Services Solution at **NO COST** to Luzerne County.
- ☆ **Wireless Tablet Program** – GTL will provide Wireless Tablets that are accessible by all eligible inmates. This includes installation of our own, independent wireless network to securely administer the program. GTL will provide the network, tablets, charging stations, and train both inmates and staff on the tablet program. There will be no cost to Luzerne County. Wireless phone calling will be available on the tablets with the same security features as the phones on the wall and will be at the same calling rates as agreed to in this contract extension.

Costs for services on the tablet to the inmates and public can be found directly below and are part of the overall core proposal.

Family and Friends Services	Access Cost
Messaging *	\$0.25 per message
Photos *	\$0.25 per message
Remote Video Visitation *	\$0.25 per minute (can be paid by inmate OR public)

Inmate Services	Access Cost
Inmate Telephone Calling *	Standard ITS Calling Rates
GTL Basic Education Khan Academy & USDOL	Free
Contacts	Free
Help	Free
Facility Documents	Free
Law Library – Licenses provided by facility	Free
Inmate Requests	Free
Inmate Grievance	Free
Commissary Ordering	Free
Account Information	Free
eBooks	Free
Music *	\$0.05 per minute
Messaging *	\$0.03 per minute
Games *	\$0.05 per minute
Movies *	\$0.05 per minute
Browser	\$0.05 per minute
Photo Gallery *	\$0.05 per minute
Remote Video Visitation *	\$0.25 per minute (can be paid by inmate OR public)
Promotional Content **	\$0.03 per minute

* Service is required

** Promotional content included on a periodic basis



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- ☆ **Video Visitation** – GTL will provide ten (10) video visitation units for public (friend/family) use for the lobby of the Luzerne County Correctional Facility. The public can as well do a remote internet video visit via computer, tablet or smartphone from the comfort of their home.
- ☆ **GTL Voice IQ™** – GTL will provide its Initial Voice Biometric technologies within the GTL Command phone system to positively identify the inmate who is attempting to place a phone call. The addition of this 'voice print' to the existing TID adds another level of security in the avoidance of PIN theft.
- ☆ **CorreTrak** – GTL will provide the CorreTrak Inmate Tracking System from Dynamic Imaging with twenty (20) iPod Touch devices and integration with your Offender Management System (OMS Evolution) to do Rounds Checks, Cell Check, Head Count, Service Delivery, Inmate Location, Inmate Identification, Program Tracking, etc.
- ☆ **Cellsense** – GTL will provide three (3) Cellsense Plus Ferromagnetic Detection devices to aid your security team in controlling contraband cell phones.
- ☆ **User Group Attendance** – Provide up to \$3,000 annually for User Group attendance for the duration of this contract.
- ☆ **Annual Maintenance and Support** – GTL will continue to provide for the annual Maintenance and Support of the GTL products used by the Luzerne County Correctional Facility at no cost. This is an annual savings for Luzerne County of over \$25,000 per year!

Should you have any questions concerning this proposal, please feel free to contact me at any time at (814)330-3809 or via email at jbradley@gtl.net. As an alternate point of contact you can also contact Tony Pellegrino at (814) 330-3832 or via email at apellegriano@gtl.net.

We greatly appreciate your time and consideration, and we look forward to continuing and expanding the successful partnership between GTL and Luzerne County for many years to come.

Sincerely,

A handwritten signature in cursive script that reads "Jim Bradley".

Jim Bradley
Account Manager