

RTK REQUEST NUMBER

DATE RECEIVED

5 DAY RESPONSE DATE



COUNTY OF LUZERNE

RIGHT TO KNOW LAW REQUEST FORM

NAME OF REQUESTER: (PLEASE PRINT CLEARLY) LAST FIRST MI

MAILING ADDRESS: STREET / P.O. BOX

CITY STATE ZIP CODE

PHONE # FAX#

EMAIL ADDRESS:

SIGNATURE: DATE: 1/6/21

RECORDS REQUESTED - Requesters MUST specify the document(s) sought. Please use additional pages if necessary.

- PLEASE CHECK ONE OF THE FOLLOWING:
I AM ONLY REQUESTING ACCESS TO THE DOCUMENT(S)
I AM REQUESTING A HARD COPY OF THE DOCUMENT(S) (PAPER, CD, etc...)
I AM REQUESTING AN E-FILE OF THE DOCUMENT(S) (IF AVAILABLE) (PDF, EXCEL SPRDSHT, etc...)

PLEASE NOTE: LUZERNE COUNTY IS NOT REQUIRED TO CREATE A RECORD WHICH DOES NOT CURRENTLY EXIST OR TO COMPILE, MAINTAIN, FORMAT OR ORGANIZE A RECORD IN A MANNER IN WHICH THE AGENCY DOES NOT CURRENTLY COMPILE, MAINTAIN, FORMAT OR ORGANIZE THE RECORD

AMENDMENT #5 TO INMATE TELEPHONE VENDING AGREEMENT

This Amendment #5 ("Amendment"), takes effect as of the date signed by all the parties listed in this preamble ("Effective Date"), amends and revises that certain Inmate Telephone Vending Agreement, dated August 1, 1995, as amended from time to time (the "Agreement"), by and between DSI-ITI, Inc., with an address of 12021 Sunset Hills Road, Suite 100, Reston, Virginia 20190 ("Company"), and Luzerne County Correctional Facility, with an address of 99 Water Street, Wilkes-Barre, PA 18702 ("Premises Provider") (Company and Premises Provider collectively, the "Parties" and each a "Party"). All capitalized terms not defined herein shall have the definitions set forth in the Agreement.

WHEREAS, the Federal Communications Commission ("FCC") issued its Second Report and Order and Third Further Notice of Proposed Rulemaking in WC Docket No. 12-375 on November 5, 2015 ("FCC Order"), which mandated rates and charges for inmate telephone services, certain transaction fees, and other requirements; and

WHEREAS, the Parties have agreed to amend the Agreement in order to, among other things, implement the FCC-mandated rates, charges, fees, and other requirements, as further provided below.

NOW, THEREFORE, in consideration of the promises and covenants set forth in this Amendment, and for good and valuable consideration, the sufficiency of which is acknowledged by the Parties' signatures, the Parties agree as follows:

1. On June 20, 2016, the rates and charges for international, interstate, and intrastate inmate telephone service ("ITS") calls and associated transaction fees ("Transaction Fees") set forth in the Agreement shall be deemed revised without further action by the Parties, and shall be implemented, as follows:

Inmate Telephone Services.

Interstate ITS calls made using a collect format: \$0.16 per minute of use.

Interstate ITS calls, whether made using a debit, prepaid/AdvancePay™ format: \$0.16 per minute of use.

Intrastate ITS calls, whether made using a collect, debit, prepaid/AdvancePay™ format: \$0.16 per minute of use.

International ITS calls, whether made using a debit, prepaid/AdvancePay™ format: Rates published on the Company's website.

No per call, per connection, or flat-rate calling charges shall apply to international, interstate, and intrastate ITS per minute of use calls.

The rates charged are exclusive of taxes, and other amounts collected by Company on behalf of, or paid to, third parties, including but not limited to payments in support of statutory or regulatory programs mandated by governmental or quasi-governmental authorities, such as the Federal Universal Service Fee, and any costs incurred by Company in connection with such programs.

Transaction Fees. Company may charge certain Transaction Fees in accordance with the following amounts:

Fee for automated payment for credit card, debit card, and bill processing fees	\$3.00 per use
Fee for payment using live operator	\$5.95 per use
Fee for paper bill/statement	\$2.00 per use
Fee for use of third-party money transmitter (e.g., MoneyGram, Western Union, credit card processing, transfers from third-party commissary accounts)	The exact fee from the third-party provider passed through directly to customer with no markup

Single-Call and Related Billing Arrangements. Company may permit consumers to purchase ITS on a collect call basis through third-party billing arrangements that allow consumers to pay for a single ITS call using such methods as their debit or credit card, billing the cost of a single ITS call to their mobile phone account, or another

arrangement. When a consumer chooses to pay for a single ITS call using such a method, the charge shall be any applicable transaction fee and other charges allowed by law.

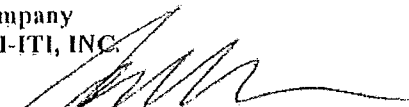
2. Effective from the date the ITS call rates and charges, and Transaction Fees are revised by this Amendment, the commission payable to the Premises Provider under the Agreement shall be two cents (\$0.02) per minute on completed billable intrastate inmate telephone calls using the ITS, and shall be paid within forty five (45) days following the month in which the call took place. The foregoing commission shall be paid on a one-time basis for each completed billable intrastate inmate call, and shall replace any and all commissions or other monies payable under the Agreement by Company to the Premises Provider, or to any fund or third party designated by Premises Provider. For the avoidance of doubt, there shall be no commission payable by the Company on any Interstate ITS calls.
3. Add-On Products:
 - a. **Addition of 2nd Lobby Deposit Kiosk** – Company will provide Premise Provider with a 2nd lobby deposit kiosk to be placed in the lobby of the Minimal Offenders (MO) building. This kiosk will take cash or credit/debit cards.
 - b. **Driver's License Swipe for Visitation** – Company will provide the driver's license swipe reader software, two (2) driver's license swipe card readers and third party integration in OMS Evolution to populate the Visitation Module.

The Parties agree that all auto-renew clauses in the Agreement are hereby deleted and that the Agreement shall terminate on February 6, 2020 unless both parties mutually agree to extend past the current expiration date. The Premise Provider may terminate the Agreement for convenience by providing the Company with no less than sixty (60) days prior written notice.

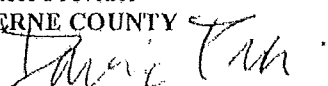
In the event of any inconsistencies between the terms and conditions contained in the Agreement and the terms and conditions contained herein, the terms and conditions contained herein shall control. Except as set forth in this Amendment, the Agreement remains in full force and effect, without modification or amendment, and is hereby ratified and confirmed. This Amendment may be executed in multiple counterparts, each of which shall be an original, and all of which shall be one and the same contract. Original signatures transmitted by facsimile or electronic mail shall be effective to create such counterparts. Each person whose signature appears below warrants and represents that they have the requisite authority to execute this Amendment on behalf of the entity for which they are signing.

IN WITNESS WHEREOF, the foregoing Amendment has been executed by the Parties, effective as of the latest date listed below.

Company
DSI-ITI, INC.

By: 
Name: Anthony B. Barabecchi
Title: President
Date: 6/17/16

Premises Provider
LUZERNE COUNTY

By: 
Name: DAVID PEDRI
Title: COUNTY MANAGER
Date: 6/17/16

**EXTENSION NO. 7 TO THE
INMATE TELEPHONE, INC.
VENDING AGREEMENT**

THIS EXTENSION NO. 7 TO THE INMATE TELEPHONE, INC. VENDING AGREEMENT, (hereinafter, "Seventh Extension Agreement") is effective as of the last date of signature below ("Effective Date") and is entered into by and between DSI-ITI, INC., formerly Inmate Telephone, Inc., located at 3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042 ("DSI-ITI") and Luzerne County Correctional Facility, located at 99 Water Street, Wilkes-Barre , PA 18702 ("Customer"), collectively referred to as the "Parties".

WHEREAS, DSI-ITI and Customer previously entered into that certain Inmate Telephone, Inc. Vending Agreement dated August 1, 1995, as amended, (the "Agreement") and the Parties would like to amend the Agreement as provided for herein.

NOW, THEREFORE, in consideration of the mutual covenants, promises and representations set forth below, and for other good and valuable consideration the sufficiency of which is acknowledged by the Parties, the Parties hereby amend the Agreement as follows:

1. The Customer and DSI-ITI agree to extend the Agreement for an additional three (3) years from April 7, 2020 through April 7, 2023.
2. DSI-ITI agrees to change all domestic inmate phone rates to eighteen cents (\$0.18) per minute.
3. The Parties agree to incorporate the terms of the letter dated February 27, 2020 from Jim Bradley to Director Rockovich, attached hereto as Exhibit B.
4. Company further agrees to provide tablets to Premise Provider in accordance with the Tablet Service Schedule for Enhanced Services – IP Enabled Tablets, attached as Exhibit A.
5. Except as set forth above, there is no other revision to the Agreement or the obligations of either party, and the Agreement remains in full force and effect.
6. In the event of any inconsistencies between the terms and conditions contained in the Agreement and the terms and conditions contained in this Fifth Extension, the terms and conditions contained of this Extension will control.

AGREED TO:

LUZERNE COUNTY

DSI-ITI, INC

By: _____

By: _____

Name:

Name: Matt Caesar

Title:

Title: President

Date: _____

Date: _____

EXHIBIT A
Tablet Service Schedule
Enhanced Services - IP-Enabled Tablets

1. Applicability. This Service Schedule applies only to the enhanced services referenced. Where “Company” is used in this Service Schedule, it will mean GTL Enhanced Services, LLC.

2. Definitions. Capitalized terms used and not otherwise defined will have the meaning set forth in the Agreement.

“Agreement” means the contract to which this Service Schedule is attached.

“Enhanced Services” means enhanced communications, information services, educational, entertainment products, and mail scanning services.

“IP-Enabled Tablets” (or “Tablets”) means a tablet device capable of allowing access to Enhanced Services.

3. Deployment Locations. Enhanced Services will be deployed at the locations listed in the table below (individually “Location” and collectively “Locations”). Company reserves the right to terminate Enhanced Services at any Location and all Locations if equipment is subjected to recurring vandalism or there is insufficient revenue to warrant the continuation of Enhanced Services at such Location(s), including the failure by Company to recover the Expenditure (as defined below) for Enhanced Services within twelve (12) months following the deployment of Enhanced Services at the Locations.

Location	Location Description
Luzerne County Correctional Facility – Main Building	99 Water Street, Wilkes-Barre, PA 18702
Luzerne County Correctional Facility – MOU Building	40 Reichard Street, Wilkes-Barre, PA 18702

Company will provide a sufficient number of tablets to ensure there is an adequate supply to service inmate usage needs.

4. Company Provided Equipment, Services and Cabling. Company will supply equipment, hardware, circuits, and cabling to deploy Enhanced Services at the Locations at no cost to Premises Provider. Company will retain all right, title, and interest in and to all equipment (including any associated hardware and software), and services supplied. Cabling will become the property of the Premises Provider upon the expiration of the Agreement. Upon termination of Enhanced Services at any Location(s), Premises Provider will collect and deliver to Company all Tablets and related equipment assigned to the Location(s) and provide Company a reasonable opportunity to collect all associated equipment and hardware (except cabling).

5. Support and Maintenance. Company will provide all support and maintenance services for Enhanced Services, including the Tablets, subject to the limitations described herein. Company will respond promptly to all support requests; provided, however, that reports or requests involving the security features of the Tablets will have priority. Premises Provider acknowledges that the resolution of certain hardware and software events will be subject to supply chain lead times, and that Tablets may not be available while being repaired or maintained. The Premises Provider will permit Company authorized personnel access to the equipment, information, data, data communication services, and communication lines required for the installation, operation, and/or maintenance of Enhanced Services, at such times and for such purposes as reasonably necessary or appropriate to permit Company to perform its obligations herein, and if required, Premise Provider shall provide security escorts for Company personnel.

6. Tablets. The exact amount, type and location(s) of the Tablets at Premise Provider’s Facility shall be as per the mutual agreement of the parties. Company may adjust the number of Tablets up or down at any time. Company shall have the discretion to select the brand, type, and other specifications of the Tablets, including the specific services and applications available on the Tablets, and may replace, upgrade, or substitute the Tablets at any time during the Term. Tablets shall at all times remain the sole and exclusive property of Company. Each inmate provided with access to a Tablet must agree to accompanying terms and conditions to be granted use of the Tablet. Company will

install Tablet charging enclosures (individually “Station” and collectively “Stations”) at locations agreed upon by the Parties. Company will install access points to enable access within each Location, as reasonably permitted by layout and other characteristics of the Location.

- a. Enhanced Services. Company will provide the following Enhanced Services via the Tablets:
 - i. Inmate Content Access. Company will make available access to certain content through the Tablets, including music, games, electronic messaging, eBooks (“Content Access”). Content Access will be provided on a per minute basis. Content Access will be supplied on a rolling basis as soon as reasonably practicable following deployment of Enhanced Services. Company reserves the right to add, alter or discontinue any Content Access.
 - ii. Video Visitation. Remote video visitation with no less than sixty (60) days online recording storage.
 - iii. Voice Communication. Company will enable Tablets for outbound voice communications that include the security features and functionality of the inmate telephone service (“ITS”) platform supplied by Company. Headsets equipped with a microphone will be required
 - iv. Inmate Accounts. All Tablet usage may be purchased with money from an Inmate Account, which is funded by inmates or their families or friends (individually “Inmate Account” and collectively “Inmate Accounts”). Inmates fund the Inmate Account by transferring monies from their trust account. Inmate friends and Family fund an inmate’s Inmate Account by deposits made through Company consumer channels. Transaction Fees may apply. Funds in an Inmate Account may only be returned to an inmate upon termination of Enhanced Services at all Locations or upon an inmate’s release. Inmate friends and family deposits are final.
Basic Education: Company will also provide basic education package and access to the law library.
 - v. Law Library: Company agrees to provide access to a law library, Premises Provider must procure licensing.

b. Company Obligations. Company will provide one headset to each inmate who has access to a Tablet, and will supply replacement silicon earbuds for purchase by the inmate through Premises Provider’s commissary service. Company shall have the discretion to select the brand, type, and other specifications of the Tablets, including the specific services and applications available on the Tablets, and may replace, upgrade, or substitute any or all of the Tablets at any time. Company may also change the number of Tablets deployed.

c. Premises Provider Obligations. A Premises Provider must allow: (i) installation and use of a multiple channel wireless network within the 2.4GHz through 5 GHz bands at all Locations; (ii) use of wired headphones and lithium batteries for the Tablets; and (iii) installation of Tablet charging enclosures; and (iv) access to no less than 80% of its inmate to paid Content subject to the payment by the inmate of Content usage fees listed herein. In addition, Premises Provider must: (1) distribute the Tablets to inmates according to its established protocol and procedures and shall use best efforts to ensure that the Tablets are used for their intended purposes; (2) allow and facilitate the sale of Headsets, silicon earbuds and other Tablet accessories through its commissary without mark up; (3) facilitate the collection, testing, and re-distribution of accessories, including headsets, and silicon earbuds (4) allow the creation of Inmate Accounts for use with Company’s products; (5) allow inmate family and friends to make deposits into Inmate Accounts; (6) facilitate the integration of Inmate Accounts and commissary accounts for the real-time exchange of funds, at no charge to Company by either Premises Provider, or its third-party vendors, if any; (7) facilitate the recycling and reuse of Tablets; (8) provide Company with secure space to store Tablets and other Company equipment associated with Enhanced Services; (9) provide at its expense all necessary power and power source; (10) designate a single point of contact authorized to act on behalf of the Premises Provider on all matters involving Enhanced Services, including reporting to Company any damage or malfunction with equipment; and (11) distribute one (1) headset to each inmate who is provided with access to a Tablet the first time. Premise Provider will not allow anyone to, tamper with or otherwise modify the Tablets or associated software or connect the Tablets or associated software to any hardware or software that is not provided by Company for use with Enhanced Services.

7. **Enhanced Services and Accessories Rates.** Company may apply the following charges on Enhanced Services and the use of the Tablets; provided, however, Company may in its discretion change any pricing. Taxes, and regulatory and other mandated fees may also apply.

- a. Voice Communication will be charged at the same per-minute rate as ITS under this Agreement.
- b. Paid Inmate Content Access:
 - 1. Standard Profile: \$0.05 per minute
 - 2. Promotional Profile: \$0.03 per minute
 - 3. Free Profile: \$0.00 per minute
- c. Video Visitation Services: \$0.25 per minute Remote Visit Price
- d. Replacement Headphones or Earbuds: \$4.00
- e. Messaging From Inmate Family and Friends (charged to inmate family and friends):
 - 1. \$0.25 per written message.
 - 2. \$0.25 per photo attachment (in addition to charge for any written message, if provided)

9. **Additional Terms**

- a. **Monitoring and Recording.** Premises Provider acknowledges that the Enhanced Services provide Premises Provider with the ability to monitor and/or record use of the Tablets, including the ability to monitor and record communication made through the Tablets, and monitor content streamed on the Tablets. Premises Provider further acknowledges and agrees that Company has no responsibility to advise Premises Provider with respect to any law, regulation, or guideline that may govern or control the recordation or monitoring by Premises Provider of the use of the Tablets, or compliance therewith. Premises Provider has its own legal counsel to advise it concerning any and all such law, regulation, or guideline, and compliance therewith, and makes its own determination on when and how to use the monitoring and recording capabilities supplied through the Agreement. Company disclaims any responsibility to provide, and in fact has not provided, Premises Provider any legal advice concerning such applicable law, regulation, or guideline, or compliance therewith. Premises Provider agrees to indemnify, defend, and hold Company and its affiliates harmless from any liability, claims, suits, proceedings, damages, costs, and expenses (including attorney's fees) relating to any claims made against Company arising out of failure of Premises Provider (or the Company at the direction of the Premises Provider) to comply with such law, regulation or guideline.
- b. **Exclusivity and Right of First Refusal.** Premises Provider will not allow any products or services that compete with those supplied by Company during the term of the Agreement to be, or to remain, installed at any Premises Provider facilities, including present and future Premises Provider locations. Company will have the exclusive right to provide the products and services implemented at Premises Provider facilities through the Tablets, and otherwise through the Agreement, and those other inmate communication, educational or entertainment products or services sought by Premises Provider during the term of the Agreement, including any products or services that may be delivered through a Tablet, whether the products or services are for inmates located at a Premises Provider facilities or at third-party facilities; provided, however, that Company may choose to not exercise this exclusive right. Company will also have the exclusive right to provide Premises Provider the products and services delivered under the Agreement for the period after its termination if Company matches the material financial and services conditions of a bona fide offer of any third party to provide these products and services, or any portion thereof, that Premises Provider is prepared to accept. Premises Provider will provide Company with the terms of such third-party offer in writing and no less than ten (10) business days to exercise its rights herein. Upon exercise by Company, the Agreement will renew with the modified financial and services terms for the extended period contemplated by the third-party offer.
- c. **Limitation of Liability**
COMPANY AND ITS AFFILIATES AND SUPPLIERS WILL IN NO WAY BE RESPONSIBLE, OR LIABLE FOR, AND COMPANY IN NO WAY, GUARANTEES THE SAFETY, EFFICACY OR USE OF, THE TABLETS, HEADPHONE CORDS, OR OTHER ACCESSORIES, OR THE USE OF ANY DEVICE OR ACCESSORY IN ANY RELATED ACTIVITIES BY ANY TABLET SERVICE USERS, INMATES OR PREMISES PROVIDER PERSONNEL. FURTHERMORE, COMPANY AND ITS SUPPLIER ARE IN NO WAY RESPONSIBLE FOR ANY PHYSICAL HARM OR OTHER INJURY, FORESEEN OR UNFORESEEN, IN THE USE OF THE TABLETS, HEADPHONES, OR

RELATED ACCESSORIES. PREMISES PROVIDER IS SOLELY RESPONSIBLE FOR KEEPING CORDS AWAY FROM THOSE WHO PRESENT RISK TO THEMSELVES OR OTHERS.

EXCEPT AS OTHERWISE EXPRESSLY STATED IN THE AGREEMENT, ENHANCED SERVICES AND EACH OF ITS COMPONENTS, INCLUDING THE TABLETS, ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, COMPANY AND ITS LICENSORS AND SUPPLIERS, AND THEIR RESPECTIVE AFFILIATES DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD-PARTY INTELLECTUAL PROPERTY RIGHTS, AND LACK OF VIRUSES, AND ANY WARRANTIES REGARDING THE SECURITY, RELIABILITY OF ENHANCED SERVICES. COMPANY DOES NOT WARRANT THAT ENHANCED SERVICES WILL MEET YOUR REQUIREMENTS, BE ERROR-FREE OR THAT ALL ERRORS MAY BE CORRECTED. COMPANY DOES NOT WARRANT THAT USE OF ENHANCED SERVICES WILL BE CONTINUOUS OR UNINTERRUPTED AND COMPANY WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY INTERRUPTION OF TRANSMISSION IN CONNECTION WITH ENHANCED SERVICES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL COMPANY OR ITS SUPPLIERS OR LICENSORS, OR THEIR RESPECTIVE AFFILIATES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES WHATSOEVER, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF REVENUE OR PROFITS, OR FOR BUSINESS INTERRUPTION RELATING TO OR ARISING OUT OF ENHANCED SERVICES, INCLUDING THE TABLETS, EVEN IF COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS WILL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.



SUMMARY COMMISSION REPORT

Facility: Luzerne County PA-Correctional Facility

Supplier Code: ZZ8101

Cost Center: 8101

Period: September, 2020

Call Type	Calls	% of Total Calls	Minutes	% of Total Minutes	Revenue	% of Total Revenue	Commission %	Total Commission
Advance Pay Interstate Interlata	2,550	7.77%	31,261	8.91%	\$5,626.98	8.90%	0.00%	\$0.00
Advance Pay Intrastate Interlata	1,370	4.17%	18,913	5.39%	\$3,404.34	5.38%	64.00%	\$2,178.78
Advance Pay Intrastate Intralata	4,916	14.98%	55,415	15.79%	\$9,974.70	15.77%	64.00%	\$6,383.81
Advance Pay Local	4,143	12.62%	43,462	12.39%	\$7,823.16	12.37%	64.00%	\$5,006.82
Advance Pay One Call Interstate Interlata	60	0.18%	831	0.24%	\$149.58	0.24%	0.00%	\$0.00
Advance Pay One Call Intrastate Interlata	34	0.10%	414	0.12%	\$74.52	0.12%	64.00%	\$47.69
Advance Pay One Call Intrastate Intralata	58	0.18%	773	0.22%	\$139.14	0.22%	64.00%	\$89.05
Advance Pay One Call Local	62	0.19%	938	0.27%	\$168.84	0.27%	64.00%	\$108.06
Advance Pay US Territories	32	0.10%	318	0.09%	\$57.24	0.09%	0.00%	\$0.00
Collect Intrastate Intralata	7	0.02%	37	0.01%	\$6.66	0.01%	64.00%	\$4.26
Collect Local	13	0.04%	103	0.03%	\$18.54	0.03%	64.00%	\$11.87
Debit Interstate Interlata	3,372	10.27%	34,216	9.75%	\$6,158.88	9.74%	0.00%	\$0.00
Debit Intrastate Interlata	2,190	6.67%	25,727	7.33%	\$4,630.86	7.32%	64.00%	\$2,963.75
Debit Intrastate Intralata	7,298	22.24%	71,096	20.26%	\$12,797.28	20.23%	64.00%	\$8,190.26
Debit Local	6,377	19.43%	65,430	18.65%	\$11,777.40	18.62%	64.00%	\$7,537.54
Debit Mexico	17	0.05%	31	0.01%	\$18.60	0.03%	0.00%	\$0.00
Debit Non-US Caribbeans	13	0.04%	104	0.03%	\$62.40	0.10%	0.00%	\$0.00
Debit Other International	16	0.05%	94	0.03%	\$56.40	0.09%	0.00%	\$0.00
Debit US Territories	294	0.90%	1,727	0.49%	\$310.86	0.49%	0.00%	\$0.00
Total:	32,822	100.00%	350,890	100.00%	\$63,256.38	100.00%		\$32,521.88

Minimum Monthly Guarantee: \$26,000.00

Luzerne County Jail
 99 Water Street
 Wilkes-Barre, PA 18702

Commission Due: \$32,521.88

SUMMARY COMMISSION REPORT

2809 Cameron St.
Mobile, AL 36607

Contract Name: Luzerne County PA Corr Facil
Supplier Code: ZZ8101
Cost Center: 8101
Period: October 2020

Call Jurisdiction	Calls	% Calls	Minutes	% Minutes	Revenue	% Revenue	Commission Rate	Commission
Advance Pay Interstate Interlata	3,127	8.84%	39,081	10.37%	\$7,034.58	10.34%	0.00%	\$0.00
Advance Pay Intrastate Interlata	1,433	4.05%	16,734	4.44%	\$3,012.12	4.43%	64.00%	\$1,927.76
Advance Pay Intrastate Intralata	5,109	14.45%	61,361	16.28%	\$11,044.98	16.24%	64.00%	\$7,068.79
Advance Pay Local	5,227	14.78%	52,907	14.03%	\$9,523.26	14.00%	64.00%	\$6,094.89
Advance Pay One Call Interstate Interlata	95	0.27%	1,242	0.33%	\$223.56	0.33%	0.00%	\$0.00
Advance Pay One Call Intrastate Interlata	22	0.06%	280	0.07%	\$50.40	0.07%	64.00%	\$32.26
Advance Pay One Call Intrastate Intralata	63	0.18%	783	0.21%	\$140.94	0.21%	64.00%	\$90.20
Advance Pay One Call Local	104	0.29%	1,433	0.38%	\$257.94	0.38%	64.00%	\$165.08
Advance Pay US Territories	15	0.04%	121	0.03%	\$21.78	0.03%	0.00%	\$0.00
Collect Intrastate Intralata	32	0.09%	287	0.08%	\$51.66	0.08%	64.00%	\$33.06
Collect Local	20	0.06%	135	0.04%	\$24.30	0.04%	64.00%	\$15.55
Debit Canada	3	0.01%	37	0.01%	\$22.20	0.03%	0.00%	\$0.00
Debit Interstate Interlata	3,653	10.33%	36,571	9.70%	\$6,582.78	9.68%	0.00%	\$0.00
Debit Intrastate Interlata	1,932	5.46%	21,235	5.63%	\$3,822.30	5.62%	64.00%	\$2,446.27
Debit Intrastate Intralata	7,641	21.61%	77,316	20.51%	\$13,916.88	20.46%	64.00%	\$8,906.80
Debit Local	6,466	18.29%	64,373	17.07%	\$11,587.14	17.03%	64.00%	\$7,415.77
Debit Mexico	9	0.03%	26	0.01%	\$15.60	0.02%	0.00%	\$0.00
Debit Non-US Caribbeans	39	0.11%	237	0.06%	\$142.20	0.21%	0.00%	\$0.00
Debit Other International	10	0.03%	89	0.02%	\$53.40	0.08%	0.00%	\$0.00
Debit US Territories	360	1.02%	2,762	0.73%	\$497.16	0.73%	0.00%	\$0.00
Sum:	35,360	100.00%	377,010	100.00%	\$68,025.18	100.00%		\$34,196.43

LUZERNE COUNTY JAIL
Wilkes-Barre, PA 18702

Commission Earned:	\$34,196.43
Minimum Commission Guarantee:	\$26,000.00
Commission Payment	\$34,196.43



Summary Commission Report

2609 Cameron St
Mobile, AL 36607

Facility: Luzerne County PA-Correctional Facility
Supplier Code: ZZ8101
Cost Center: 8101
Period: November 2020

Call Type	Calls	% Calls	Minutes	% Minutes	Revenue	% Revenue	Commission Rate	Commission
Advance Pay Interstate Interlata	3,224	9.00%	39,198	10.54%	\$7,055.64	10.53%	0.0% of Revenue	\$0.00
Advance Pay Intrastate Interlata	1,465	4.09%	16,720	4.50%	\$3,009.60	4.49%	64.0% of Revenue	\$1,926.14
Advance Pay Intrastate Intralata	5,862	16.37%	66,496	17.89%	\$11,969.28	17.86%	64.0% of Revenue	\$7,660.34
Advance Pay Local	5,607	15.65%	56,369	15.16%	\$10,146.42	15.14%	64.0% of Revenue	\$6,493.71
Advance Pay One Call Interstate Interlata	86	0.24%	1,143	0.31%	\$205.74	0.31%	0.0% of Revenue	\$0.00
Advance Pay One Call Intrastate Interlata	25	0.07%	317	0.09%	\$57.06	0.09%	64.0% of Revenue	\$36.52
Advance Pay One Call Intrastate Intralata	70	0.20%	822	0.22%	\$147.96	0.22%	64.0% of Revenue	\$94.69
Advance Pay One Call Local	72	0.20%	898	0.24%	\$161.64	0.24%	64.0% of Revenue	\$103.45
Advance Pay US Territories	28	0.08%	301	0.08%	\$54.18	0.08%	0.0% of Revenue	\$0.00
Collect Intrastate Intralata	20	0.06%	124	0.03%	\$22.32	0.03%	64.0% of Revenue	\$14.28
Collect Local	21	0.06%	139	0.04%	\$25.02	0.04%	64.0% of Revenue	\$16.01
Debit Interstate Interlata	4,004	11.18%	39,919	10.74%	\$7,185.42	10.72%	0.0% of Revenue	\$0.00
Debit Intrastate Interlata	2,102	5.87%	24,257	6.52%	\$4,366.26	6.52%	64.0% of Revenue	\$2,794.41
Debit Intrastate Intralata	7,533	21.03%	74,133	19.94%	\$13,343.94	19.91%	64.0% of Revenue	\$8,540.12
Debit Local	5,282	14.75%	48,306	12.99%	\$8,695.08	12.98%	64.0% of Revenue	\$5,564.85
Debit Mexico	31	0.09%	60	0.02%	\$36.00	0.05%	0.0% of Revenue	\$0.00
Debit Non-US Caribbeans	37	0.10%	100	0.03%	\$60.00	0.09%	0.0% of Revenue	\$0.00
Debit Other International	11	0.03%	34	0.01%	\$20.40	0.03%	0.0% of Revenue	\$0.00
Debit US Territories	339	0.95%	2,460	0.66%	\$442.80	0.66%	0.0% of Revenue	\$0.00
Totals:	35,819	100.00%	371,796	100.00%	\$67,004.76	100.00%		\$33,244.53

LUZERNE COUNTY JAIL
99 Water Street

Any questions about this report? Contact Lisa Ferguson @ (251) 338-8859 ext. 5224 or lferguson@gil.net