

2019. 097

(July 1, 2019  
to purchasing)

July 15, 2019

July 9, 2019 to  
solicitor's office.

**From:** Kayla Elliott [<mailto:kayla@pcmatic.com>]

**Sent:** Monday, July 1, 2019 3:28 PM

**To:** Luzerne County Purchasing Department <[purchasing@luzernecounty.org](mailto:purchasing@luzernecounty.org)>

**Subject:** [EXTERNAL]: Public Records Request

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To Whom It May Concern

I am submitting a public records request for records that include the name of the security solution the county of Luzerene was using in 2019, specifically at the time of the ransomware attack that occurred in May. I also would like documentation regarding the name of the security solution the county is using post-infection.

Additionally, I would like to know the amount of the ransom demands the hackers asked for, and if those demands were paid to restore the county's networks. This information will likely be found on a winning bid contract, a cyber security memo, notes regarding the cyber attack, and/or accounts payable records.

Thank you,

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Kayla Elliott  
Corporate PR & Marketing Manager  
PC Matic  
[kayla@pcmatic.com](mailto:kayla@pcmatic.com)



## Right-To-Know Response Form

**July 15, 2019**

Kayla Elliot  
Corporate PR & Marketing Manager  
PC Matic  
RTK REQUEST #2019-97

Dear Ms. Elliot:

Thank you for writing to Luzerne County with your request for information pursuant to the Pennsylvania Right- To-Know law ("RTKL").

Recently, the Luzerne County Office of Law received a request for documents from you described in the attached Right To Know request. Your request is denied in part because the records you have requested do not exist and to the extent they do your request is denied under Section 708 (b) (3)(i) and (4) of the Right to Know Statute:

A record, the disclosure of which creates a reasonable likelihood of endangering the safety or the physical security of a building, public utility, resource, infrastructure, facility or information storage system, which may include: (i) documents or data relating to computer hardware, source files, software and system networks that could jeopardize computer security by exposing a vulnerability in preventing, protecting against, mitigating or responding to a terrorist act; and

(4) A record regarding computer hardware, software and networks, including administrative or technical records, which, if disclosed, would be reasonably likely to jeopardize computer security.

Further, it is not the policy of Luzerne County to release information that was submitted by other vendors.

You have a right to appeal this denial of information in writing to Executive Director, Office of Open Records, Commonwealth Keystone Building, 400 North Street, 4<sup>th</sup> Floor, Harrisburg, PA 17120.

If you choose to file an appeal you must do so within 15 business days of the mailing date of the agency's response. Section 1101. If you have further questions, please contact Laura C. Dennis. Please be advised that this correspondence will serve to close this record with our office as permitted by law.

Respectfully,

Laura C. Dennis, Esq.  
Luzerne County  
Open Records Officer  
200 North River Street  
Wilkes-Barre, PA 18711