
From: JONATHAN CACCIA <jmc_831@hotmail.com>

Sent: Thursday, September 14, 2017 1:21 PM

To: Crake, Shannon

Subject: Right-to-Know Request

To Whom it May Concern:

My name is Jonathan Caccia and I am currently a 911 dispatcher with Westmoreland County. I am doing research on my own time and own account, hoping to take the information back to my County leaders and Management. I am requesting to know the following information from your 911 center:

1. Base salary of 911 dispatchers
2. Number of calls on average your center receives and handles a year
3. Number of dispatchers employed by your county
4. Average number of dispatchers on duty per shift
5. What training and certifications your dispatchers are required to have and maintain
6. How many police, fire, and ems agency's your center dispatches for

Please send response and for any questions you can reach me at: jmc_831@hotmail.com

Thank you for your time and consideration,

Jonathan Caccia

319 Smartnick Road

Greensburg, PA 15601

724-640-7925