

Request for Proposal

Family Education and Support Program

LUZERNE COUNTY
CHILDREN AND YOUTH SERVICES
JUVENILE PROBATION SERVICES

LUZERNE COUNTY PENNSYLVANIA
For the Calendar Year Beginning 1/1/18 Ending 12/31/18

The term of any agreement that is awarded to a successful responder to this RFP shall, at the sole election of Luzerne County, be for a term from January 1, 2018 to December 31, 2018.

DUE DATE: **Luzerne County Purchasing Department**
 c/o Mark Zulkoski
 20 North Pennsylvania Avenue, Wilkes-Barre, PA 18711
 by 4:00 PM. NOVEMBER 28, 2017

REFERENCE NUMBER: 110217CYSRFP8

ATTENTION:

RFPs WILL BE RECEIVED WEEKDAYS BETWEEN THE HOURS OF 9:00 AM TO 4:00 PM ONLY (EXCLUDING HOLIDAYS).

All RFPs must be delivered by the time stated in the bid packet.

All RFPs must be delivered to the:

LUZERNE COUNTY PURCHASING DEPARTMENT
20 NORTH PENNSYLVANIA AVENUE
SUITE 203
WILKES-BARRE, PA 18711

Failure to follow these instructions will result in RFP rejection.

THE ATTACHED LABELS MUST BE AFFIXED TO THE OUTSIDE OF THE MAILING ENVELOPE OR THE RFPs WILL NOT BE ACCEPTED.

RESPONDENTS WHO USE USPS SERVICES, PLEASE NOTE:

The Post Office does not deliver mail directly to Penn Place.

You should allow additional time for your RFP to be forwarded from the Court House to Penn Place.

It is the Bidders responsibility to get their RFPs to the PURCHASING DEPARTMENT by the time specified.

LUZERNE COUNTY WILL NOT BE RESPONSIBLE FOR LATE OR MISDIRECTED MAIL.

Notice to Responders

SEALED RFP PROPOSALS must be submitted to **The Luzerne County Purchasing Department, c/o Mark Zulkoski, 20 North Pennsylvania Avenue, Wilkes-Barre, PA 18711 by 4:00 PM. NOVEMBER 28, 2017.**

RFPs will be opened in the Luzerne County Purchasing Department.
RFP packages may be obtained at the offices of Luzerne Purchasing Department in the Penn Place Building, 20 North Pennsylvania Avenue, Wilkes-Barre, PA 18711, and on the website at www.luzernecounty.org.

RFPs WILL BE RECEIVED WEEKDAYS BETWEEN THE HOURS OF 9:00 AM TO 4:00 PM ONLY (EXCLUDING HOLIDAYS).

Failure to follow these instructions may result in bid rejection.

THE ATTACHED LABELS MUST BE AFFIXED TO THE OUTSIDE OF THE MAILING ENVELOPE OR THE RFP WILL NOT BE ACCEPTED.

RESPONDENTS WHO USE USPS SERVICE PLEASE NOTE:

The Post Office does not deliver mail directly to Penn Place. You should allow additional time for your bid to be forwarded from the Court House to Penn Place.

It is the Bidders responsibility to get their RFP packets to the Purchasing Office by the time specified.

LUZERNE COUNTY WILL NOT BE RESPONSIBLE FOR LATE OR MISDIRECTED MAIL.

The responder must honor the prices for a period of one (1) year from the date of the execution of the contract and/or as negotiated and illustrated in the contract agreement.

By signing and submitting a RFP, each responder shall be deemed to have consented in writing that the RFP may be awarded and shall remain open for up to sixty (60) days of the RFP opening. The County of Luzerne does not discriminate on the basis of race, color, national origin, sex, religion, age, family, and handicapped status in employment or the provision of services.

Responders shall **ALSO** electronically submit their Bid(s) to Matthew.Sullivan@luzernecounty.org and Georgine.Meyers@luzernecounty.org by no later than November 28, 2017 at 4:00pm.

The County of Luzerne is an Equal Opportunity Employer.

Luzerne County **Reserves the right to reject any or all RFPs, or any part or items of the RFPs.**

**Luzerne County
County Clerk**

**THIS LABEL MUST BE AFFIXED TO THE
OUTSIDE OF THE MAILING ENVELOPE OR
THE RFP WILL NOT BE ACCEPTED.**

SEALED RFP DO NOT OPEN

- ALL RFP RETURNS MUST HAVE THIS LABEL
- ATTACHED WITH THE NAME AND REFERENCE
- NUMBER OF THE RFP TO THE OUTSIDE OF THE
- RETURN ENVELOPE (UPS, FEDEX, ETC.) OR IT WILL BE
- REJECTED.
- RFP NAME _____
- COMPANY NAME _____
- REFERENCE # _____

■ PURCHASING DEPT.
■ 20 NORTH PENNSYLVANIA AVE
■ SUITE 203
■ WILKES-BARRE, PA 18711

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Luzerne County Children and Youth Services/Juvenile Probation Services

REQUEST FOR PROPOSAL

LUZERNE COUNTY, PENNSYLVANIA

I. INTRODUCTION

A. General Information

Notice of Invitation – Luzerne County Children and Youth Services/Juvenile Probation Services (“LCCYS/JPO”) invites qualified agencies to submit a proposal to provide Family Education and Support Program services for the calendar year January 1, 2018 – December 31, 2018. There is no expressed or implied obligation for LCCYS/JPO to reimburse responding agencies for any expenses incurred in preparing proposals in response to this request.

1. Proposal Submission – Prospective providers should submit detailed proposals on or before November 28, 2017 by 4:00 p.m. Envelopes must be marked with the attached label. Proposals should be mailed or delivered to:

**Luzerne County Purchasing Department
c/o Mark Zulkoski
20 North Pennsylvania Avenue, Wilkes-Barre, PA 18711
by 4:00 PM. NOVEMBER 28, 2017**

Proposal cover letters should designate who can answer questions concerning the submitted proposals. An officer empowered to bind the agency submitting the proposal must sign the proposal.

2. Proposal Format – One (1) original and (1) copy of proposals should be submitted in the format outlined in Section III, ‘Proposal Document Instructions.’”
3. Contract Terms – The contract term is from January 1, 2018 to December 31, 2018. All agencies submitting a proposal shall agree to not include a provision into a contract or agreement with LCCYS/JPO requiring LCCYS/JPO to hold harmless

of indemnify any person, partnership, association, corporation or other form of entity. By responding to the RFP, the agency is agreeing to the terms, conditions and requirements set forth herein, unless expressly noted in writing in the firm's written submission.

4. Schedule of key dates.

- a. 11/28/17 Submit sealed proposals by 4:00 p.m.
- b. 12/7/17 After this date provider will be notified when services will initiate.

An optional bidders conference will be held on Wednesday, November 15, 2017 at 2:00 p.m. at Luzerne County Children and Youth Services Office.

- 5. The RFP is not to be construed as creating a contractual relationship between LCCYS/JPO and any agency submitting a response to this RFP.
- 6. LCCYS/JPO shall have no obligation or liability to any agency responding to this RFP. All costs associated with responding to this RFP are borne solely by the respondent.
- 7. LCCYS/JPO may require follow-up oral interviews with selected respondents and may require the respondents to participate in negotiations.
- 8. LCCYS/JPO reserves the right to reject any or all responses, to modify the scope with one or more of the respondents, and to waive any/all requirements which LCCYS/JPO deems to be in its or its employees' best interest.
- 9. By submitting this information the agency represents that it has examined and understands this RFP and has become fully informed of all the requirements of the RFP. All terms and conditions set forth in this document are accepted and must be incorporated in the submission unless explicit exception is made to individual items and accepted by LCCYS/JPO.
- 10. By submitting a response, the agency represents that it has the ability to meet the requirements outlined herein.
- 11. After evaluation of the responses, LCCYS/JPO will makes its selection based on the response which best meets the needs of LCCYS/JPO, in the sole discretion of LCCYS/JPO. The Request for Proposals is not intended to create a public bidding process, and the proposal with the lowest quoted fees will not necessarily

be accepted, nor will any reason for the rejection of any proposal be indicated. LCCYS/JPO reserves the right to privately negotiate with any firm with respect to the requirements outlined in this Request for Proposals.

B. Evaluation and Selection of Proposals

LCCYS/JPO will perform the evaluation of proposals in accordance with the criteria set forth at Appendix A. The following criteria will also be considered in the evaluation:

1. The agency has no conflicts of interest with regard to any other work performed for the County.
2. The agency adheres to the instructions in this request for proposal on preparing and submitting the proposal.
3. The agency's past experience and performance on comparable engagements.
4. The quality of the agency's professional personnel to be assigned to the engagement and the quality of the agency's management support personnel to be available for consultation.
5. Expertise with similar federal and/or state financial awards.
6. Other criteria as deemed prudent.
7. The County reserves the right to retain all proposals submitted and use any idea in a proposal regardless of whether that proposal is selected.

C. Subcontracting

Agencies are not permitted to subcontract or assign any part of the work covered under the scope of the agreement, without the express prior written consent of LCCYS/JPO.

D. Minority and Women-Owned Businesses

Minority-owned firms and women's business enterprises are encouraged to apply.

II. NATURE OF SERVICES REQUIRED

A. Scope of Work

See Attachment 1, Attachment 2, Attachment 3 and Attachment 4

B. Standards to be Followed

- All Federal, State, County and Agency policies, protocols, and standards will be followed.
- Provider staff must have Act 34, Act 151 and Act 114 of 2006 clearances. If the bidder is not licensed through DPW, clearances must be submitted with the proposal.
- Provider must supply interpretation/translation services to Limited English Proficiency (LEP) clients and may not refuse access to services due to language barriers.
- Court Testimony will be paid at a maximum rate of \$65.00 per hour.
- The provider has the responsibility to comply with laws that prohibit disability discrimination as noted in Title II of the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973.
- Itemized budget (Attachment A) must be submitted with proposal.
- The provider has the responsibility to comply with the laws of the federal Drug-Free Workplace Act of 1988 (Attachment B).

C. Reports to be Issued

The following reports are required to be timely issued:

1. Agency will be responsible to provide reports on positive outcomes achieved in the program as well as keep data on families/children served.

III. PROPOSAL DOCUMENT INSTRUCTIONS

A. General Requirements

The term of any agreement that is awarded to a successful responder to this RFP shall, at the sole election of Luzerne County, be for a term from January 1, 2018 to December 31, 2018.

Proposals should include the following:

1. Title page, including:
 - a. The name, address, and phone number of the bidder's contact person.
 - b. The name and address of the agency.
2. Table of contents
3. A cover letter, including:
 - a. A brief statement as to the proposers understanding of the work to be performed, the commitment to perform the work and a statement as to why the agency believes it to be the best qualified to perform the engagement.
 - b. A signature of the person authorized to commit the agency.
 - c. Program outcomes.
 - d. Program budget.
 - e. Itemization of staff salaries and equipment.
4. Body of proposal – see below

B. Body of Proposal

The purpose of the proposal is to demonstrate the qualifications, competence, and capacity of the agencies seeking to undertake the Family Education and Support Program services for LCCYS/JPO in conformity with the requirements of this request for proposals. As such, the substance of proposals will carry more weight than their form or manner of presentation.

The proposal should demonstrate the qualifications of the agency and of the particular staff to be assigned to this engagement. It should also specify an approach that will meet the requirements of the request for proposals.

The proposal should address all the points outlined in the request for proposal. The proposal should be prepared simply and economically, providing a straightforward, concise description of the proposer's capabilities to satisfy the requirements of the request for proposal.

1. Licensed in Pennsylvania

An affirmative statement should be included indicating that the agency is properly registered/licensed to operate in Pennsylvania.

2. Agency Qualifications and Experience

The proposal should state the size of the agency, how many staff it employs and location of the office from which the agency conducts business.

The proposal should also discuss how long the agency has been in business and its capabilities to provide services for the Family Education and Support Program.

The proposal should also include organizations for which the agency provides similar services and three references from those organizations. It should also describe any experiences as a subcontractor that would be pertinent to potentially working for LCCYS/JPO.

3. Cost

The proposal should contain all pricing information relative to performing the duties as described in this request for proposals.

C. Other Expenses

LCCYS/JPO will not be responsible for expenses incurred in preparing and submitting the proposal. Such costs should not be included in the proposal.

IV. SPECIAL PROVISIONS

A. Prerogatives

LCCYS/JPO reserves the following prerogatives.

1. To reject any or all proposals.
2. To terminate the contract following 30 days written notification to the agency.

B. Contract Period

The purchase of professional services contract shall apply to the calendar year January 1, 2018 to the period ending December 31, 2018.

The term of any agreement that is awarded to a successful responder to this RFP shall, at the sole election of Luzerne County, be for a term from January 1, 2018 to December 31, 2018.

C. Assignability

The contractor cannot transfer any interest or provide for the assignment of the purchase of professional services contract with Luzerne County, either in whole or in part, without the expressed written permission and written consent of the County Controller and County Council.

D. Payment

Payment for services rendered based upon receipt of an itemized statement from the agency for units of service for the prior month.

E. Ownership

All proposals and reports become the property of Luzerne County upon submission, for use as deemed appropriate. Work papers must be available for references and reproduction by the County Council's, Controller's Office, and LCCYS/JPO for a period of three years from submission of the reports.

F. Confidentiality

The invitees and subsequently selected agency may not issue news releases or other public notification regarding this project without prior approval from the County Council's Office.

G. Bidders Conference

Proposals are due by NOVEMBER 28, 2017 at 4:00 p.m. An optional bidders conference will be held on Wednesday, November 15, 2017 at 2:00 p.m. at Luzerne County Children and Youth Services Office, 111 North Pennsylvania Blvd, Suite 110, Wilkes-Barre, PA 18701. If you are unable to attend the bidders conference in person and would like to participate, please email Matthew.Sullivan@luzernecounty.org for phone conference call-in information. Information may be obtained through the County's website at www.luzernecounty.org and clicking on "**Requests for Proposals**" on the left side. All proposals should be forwarded to Luzerne County Purchasing Department, c/o Mark Zulkoski, 20 North Pennsylvania Avenue, Wilkes-Barre, PA 18711 and marked "Sealed Proposals – DO NOT OPEN".

H. Questions

Questions pertaining to this RFP or the need for additional data or information should be submitted in writing by email to Matthew.Sullivan@luzernecounty.org no later than 4:00 p.m. on November 13, 2017. LCCYS/JPO will attempt to answer any questions after this date but cannot guarantee a response. Under no circumstance will the issuance of a question or the request for information extend the November 28, 2017 due date for the proposal. LCCYS/JPO reserves the right to share information obtained from the questions to all individuals interested in providing a proposal.

Appendix A

After determining that a proposal satisfies the mandatory requirements stated in the request for proposal, the comparative assessment of the relative benefits and deficiencies of the proposal in relationship to published evaluation criteria shall be made by using subjective judgment. The award of a contract resulting from this request shall be based on the best proposal received in accordance with the evaluation criteria stated below:

After an initial screening process of the RFP, a technical question-and-answer conference or interview may be conducted, if deemed necessary by LCCYS/JPO to clarify or verify the proposer's proposal and to develop a comprehensive assessment of the service.

Luzerne County reserves the right to consider historic information and fact, whether gained from the proposer's proposal, question-and-answer conferences, references or any other source, in the evaluation process.

The proposer is cautioned that it is the proposer's sole responsibility to submit information related to the evaluation categories and that Luzerne County is under no obligation to solicit such information if it is not included with the proposer's proposal. Failure of the proposer to submit such information may cause an adverse impact on the evaluation of the proposer's proposal.

A. Proposal Evaluation Criteria and Rating

1. Soundness of Approach – **Point Value 0-35**
(7 points max for each item)
 - a. Project Description
 - b. Description of Target Population
 - c. Statement of Need
 - d. Project Outcomes
 - e. Potential for Success
2. Overall Qualification of the Agency – **Point Value 0-20**
(5 points max for each item)
 - a. Experience with this Service
 - b. Experience Working with Proposed Population
 - c. Experience Coordinating Community Resources
 - d. Current Valid License or Certification
3. Qualifications of Individuals Performing the Service – **Point Value 0-15**
4. Budget – **Point Value 0-30**

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Identify Service	
Salaries	
Benefits	
Rent	
Phone	
Utilities	
Travel	
Service Supplies for Basic Needs of Families	
Office Supplies	
Insurance	
Other..... Identify on separate page	
Total	
Identify Unit of Service and Number of Units	
Rate per Unit of Service	

Attachment B

Drug-Free Workplace Act Compliance

As a Human Services Agency, the Luzerne County Children and Youth Services Agency receives certain federal grant monies making the Agency subject to the federal Drug-Free Workplace Act of 1988. In compliance with the Act, Luzerne County Personnel Policy Section 2.5 prohibits Luzerne County from using and/ or being under the influence of alcohol and illegal drugs while in the work place. As an organization receiving federal grant money, Contractor's employees are also subject to these prohibitions as well. In addition, the Contractor must make the following steps:

1. Publish and give a policy statement to all covered employees informing them that the unlawful manufacture, distribution, dispensation, possession or use of a controlled substance is prohibited in the covered workplace of Luzerne County or while working on Luzerne County business in accordance with this Contract and specifying the actions that will be taken against employees who violate the policy.
2. Establish a or provide Luzerne County with a current drug-free awareness program to make employees aware of a) the dangers of drug abuse in the workplace; b) the policy of maintaining a drug-free workplace; c) any available drug counseling, rehabilitation, and employee assistance programs; and d) the penalties that may be imposed upon employees for drug abuse violations.
3. Notify employees that as a condition of employment on a Federal contract or grant, the employee must a) abide by the terms of the policy statement; and b) notify the employer, within five calendar days, if he or she is convicted of a criminal drug violation in the workplace.
4. Notify Luzerne County Children and Youth Services within 10 days after receiving notice that a covered employee has been convicted of a criminal drug violation in the workplace.
5. Impose a penalty on—*or* require satisfactory participation in a drug abuse assistance or rehabilitation program by—any employee who is convicted of a reportable workplace drug conviction.
6. Make an ongoing, good faith effort to maintain a drug-free workplace by meeting the requirements of the Act.
7. Failure to meet these requirements may result in termination of the Contract as well as other penalties delineated in the Act.

Attachment 1
Family Education and Support Program

PROGRAM DESCRIPTION

The Family Education and Support Program (FESP) is an intensive, short term, crisis intervention and stabilization program that serves families in which at least one child is at risk of removal from the parents'/caretaker's home due to abuse (physical, emotional, sexual, or psychological), neglect, parent-child conflict, or family instability. The goal of the program is to preserve the family while ensuring the safety of the children and helping the family learn new skills to stay together successfully. The FESP Specialist carries no more than 5 cases at beginning stages of more intensive service need, but can carry up to 8 cases that moved beyond the need for five hours of service per week, or any combination of the two. The FESP Specialist utilizes a flexible work schedule that enables them to be accessible to their families when the family is available or when the family is experiencing difficulty. The FESP Specialist will utilize an agency approved evidence based parenting program and will utilize the NCFAS in the development of the case service plan.

POPULATION TO BE SERVED

Families in which at least one child (0-18 years old) is at risk of removal from the parents'/caretakers' home due to abuse, neglect, parent/child conflict or family instability.

REFERRAL PROCEDURE

A referral will be made to FESP and within 3 business days of the receipt of the referral a staffing meeting/phone consultation will be held with the Luzerne County Children and Youth Services (LCCYS) worker and the FESP Specialist. The FESP Specialist shall meet with the family within 3 business days of the staffing/phone consultation. The Luzerne County Children and Youth Services worker can attend the introductory meeting, but it is not required.

NUMBER OF FAMILIES TO BE SERVED

Service will be provided to a minimum of 20-30 families per year per each full-time FESP Specialist/Team. The length of service provision will be 12 weeks. The vendor will provide a standard format for tracking and reporting the number of families served and the length and intensity of interventions.

SUPERVISOR/STAFF RATIO

A supervisor to direct service staff ratio of one full-time supervisor to four full-time FESP Specialists must be maintained.

ACCESSIBILITY OF RECORDS

The vendor will make accessible to LCCYS all case and administrative records (including all assessment tools, bi-weekly progress reports, etc.) for the purpose of contract monitoring, case collaboration, and quality assurance.

SUPERVISOR REVIEW

The FESP Supervisor will review and approve, by signature, all case service plans, progress reports, discharge summaries.

CONSULTATION WITH LCCYS

The FESP Specialist will consult weekly with the LCCYS referring worker and/or supervisor regarding open cases. These contacts will be documented in the narrative of the monthly reports.

LOCATION OF SERVICE PROVISION

The majority of services are provided in the family's home or, at the family's request a location mutually agreed upon by the specialist and the family. Transportation of family members to access other services and meet family needs will also be required.

AVAILABILITY TO FAMILIES

FESP Specialists will work a flexible schedule determined by the needs of the family rather than a standard work schedule. The vendor will submit in writing to LCCYS a plan outlining how FESP staff will meet availability requirements during non-traditional work hours.

CASELOADS

Each full-time FESP Specialist will be assigned a maximum of 5 families in need of five hours of service per week, or 8 families beyond the need for this level of service, or any combination of these two at any given time. The FESP Supervisor will provide counseling/therapy to the families at a minimum of one hour per week in the home.

LENGTH OF INTERVENTION

The length of intervention is determined by achievement of goals, stabilization of the crisis that prompted the referral and the safety of the children, but is not to exceed 12 weeks.

INTENSITY OF SERVICES

The FESP Specialist shall average 5 hours of face-to-face contact with each family per week during the beginning of the case. Typically, the first week of intervention will be the most intensive with the intensity gradually decreasing during the course of the intervention. Court testimony about a family's progress may be required and should not be included in the 5 hours of face-to-face contact.

CASE SERVICE PLAN DEVELOPMENT

At the time of the referral, the LCCYS worker will identify the factors placing the child(ren) at risk of removal from the home. The FESP Specialist will complete a NCFAS-G within 7 days of receipt of the referral. A case service plan will be immediately be developed with the family based on the findings of the NCFAS-G, the family's and individual's needs and the goals of the intervention and will address the factors identified as putting the child(ren) at risk of removal. Progress on the intervention goals will be measured by the family's performance on the interim and closing NCFAS-G assessment tools.

SCOPE OF SERVICES OFFERED

The FESP Specialist will provide a wide range of goal-directed services to the family, which may include, but are not limited to:

1. Teaching and modeling the following appropriate parenting skill through the provision of an evidence based parenting program:
 - a. Alternatives to corporal punishment
 - b. Age appropriate expectations
 - c. Parent as role model
 - d. Problem-solving skills
 - e. Display of greater parent/child affection and trust
 - f. FESP Specialist as role model

- g. Consistent household rules and consequences
 - h. Natural and logical consequences
2. Strengthening the family:
 - a. Assessment of family, individual and marital relationships
 - b. Teach communication skills
 - c. Strengthening coping mechanisms
 3. Aiding the family in meeting medical needs and assisting in making available follow-up support resources when treatment is complete.
 4. Teaching vocational skills, homemaking and other organizational skills needed to provide a nurturing environment. This will include modeling needed behavior (i.e. assisting the family to clean the home, money management, home building, etc.).
 5. Referring and linking the family to resources to meet the family's needs (i.e. aiding the family in obtaining needed furniture, housing, etc.)
 6. Referring and linking the family to follow-up services to meet the family's needs and to support the family's continued progress.
 7. Assist in transporting the family to access other services when needed.

DISCHARGE PLANNING

Discharge planning should begin at case opening and should be reviewed at the 6-week mark. The NCFAS-G will be completed by the FESP Specialist 10 days prior to case closure. The discharge plan will be reviewed and finalized within 7 days prior to case closure at a team meeting held with the FESP Specialist, LCCYS caseworker and the family if the case remains open with LCCYS.

PERSONNEL QUALIFICATIONS

FESP Supervisor: The person filling this position must possess a Master Degree in Social Work or a related field and have at least five years of experience in working with families, children and youth. The FESP Supervisor must be able to manage some flexibility in his/her work schedule. The Supervisor must understand and be committed to the goals and beliefs/principles of Family Preservation and Support Services. The FESP Supervisor must possess a valid Pennsylvania Driver's License and liability insurance as they will be expected to provide transportation as needed.

FESP Specialist: The person filling this position must possess a minimum of a Bachelor Degree in Social Work or a related social service field. Previous social work experience is preferred, but not required. Someone in this position must be willing to work flexible hours. The FESP Specialist must understand and be committed to the goals and beliefs/principles of Family Preservation and Support Services. The FESP Specialist must possess a valid Pennsylvania Driver's License and liability insurance as they will be expected to provide transportation as needed.

All FESP staff will possess a Pennsylvania Child Abuse clearance and must undergo a Pennsylvania and FBI criminal records check at time of employment.

TRAINING

All FESP Specialists and Supervisors will participate in the following trainings:

- Safety Assessment and Management Process
- NCFAS-G Assessment tool
- Training in the mutually agreed upon evidence based parenting program
- First Aid and CPR

EVALUATION OF PROGRAM OUTCOMES

Monthly, quarterly and annual reports describing the process of implementation, including planning, coordination of service, training and service activities will be required of all vendors. Vendors will be expected to maintain a data base to collect and report demographic information about families served, what services were provided, service outcomes, number of families served and service expenditures.

The vendor is expected to deliver services to families referred by LCCYS with sufficient skill and effectiveness so that the following outcomes will be achieved:

- a. At least 85% of the children identified as being at risk for removal can remain safely in their homes 3 months after completion of services
- b. At least 80% of children identified as being at risk for removal can remain safely in their homes 6 months after completion of services
- c. At least 75% of children identified as being at risk for removal can remain safely in their homes 9 months after completion of services
- d. At least 70% of children identified as being at risk for removal can remain safely in their homes 12 months after completion of services

In addition, the following demographic data will be required to be collected and reported to LCCYS for evaluation purposes:

- Number of and reasons for referrals not accepted
- Reason for referral
- Length of time between referral and initial contact
- Goals/objectives
- Services provided
- Referrals/linkages made during service provision
- Additional needs identified in discharge planning
- Average length of service
- Additional demographic and service information as requested

The FESP vendor will provide monthly standard forms, developed by LCCYS for maintaining the above information. LCCYS and the vendor will participate in ongoing FESP/Contract liaison meetings to identify and implement other means of evaluating programs' effectiveness.

Attachment 2

FAMILY EDUCATION AND SUPPORT PROGRAM
MONTHLY REPORT

Date of Report: _____ FESP Specialist: _____
Family Name: _____ Supervisor: _____
C&Y Caseworker: _____ C&Y Supervisor: _____

Referral Date: _____ Initial Contact Date: _____

Reason for Referral: _____

Goals/Objectives Established: _____

Goals/Objectives Achieved: _____

Services Provided: _____

Dates, participants, purpose, and length of contacts:

FAMILY SIGNATURE	DATE	PARTICIPANTS	LENGTH (Start Time - End Time)	TYPE OF CONTACT

* Please provide copies of contact notes for each entry.

NCFAS-G Results:

	Date	Results
Initial:		
Six Weeks:		
Closing:		

Identify linkages to other services: _____

Date of discharge planning meeting: _____

Date of discharge: _____

Discharge recommendations: _____

Signatures:

Family: _____

Specialist: _____

Supervisor: _____

Attachment 3
FAMILY EDUCATION AND SUPPORT PROGRAM
QUARTERLY REPORT

Date of Report: _____

FESP Specialist: _____

Supervisor: _____

C&Y Caseworker: _____

C&Y Supervisor: _____

1. Total number of cases referred: _____

2. Total number of cases accepted for services: _____

3. Total number of cases rejected for services: _____

4. Total number of cases carried over from last quarter: _____

5. Total number of cases closed during the quarter: _____

A. Number closed successfully: _____

B. Number closed unsuccessfully: _____

i. Briefly explain each, such as reason for discharge and age of children:

6. Average length of time between referral and first contact: _____

7. Number of referrals/linkages to other services made during reporting period: _____

8. Average length of service: _____

9. Total number of families who improved on G-NCFAS Scale: _____

9. Number of children served ages: 0 - 5 _____ 6 - 10 _____ 10 - 18 _____

4/2015 mm

Attachment 4
FAMILY EDUCATION AND SUPPORT PROGRAM
ANNUAL REPORT

Date of Report: _____

FESP Specialist: _____

Supervisor: _____

C&Y Caseworker: _____

C&Y Supervisor: _____

1. Total number of children served during the year: _____
2. Total number of children served who remained in the home upon completion of services: _____
3. Total number of children who remained in home three months post completion of services: _____

Attachment Z

Quarterly and annual reports describing the process of implementation, including planning, coordination of service, training and service activities are required of all providers. Provider must maintain a database to collect and report demographic information about families served, what services were provided, service outcomes, number of families served and service expenditures. This survey will be used to measure improvement in families protective factors. The vendor is expected to deliver services to families referred by LCCYS with sufficient skill and effectiveness so that the following outcomes will be achieved:

- a. At least 85% of the families will be free of referral to LCCYS 3 months after completion of services.
- b. At least 80% of families will be free of referral to LCCYS 6 months after completion of services.
- c. At least 80% improvement on the completed pre- and post- Protective Factors Surveys. In addition, the following demographic data will be required to be collected and reported to LCCYS for evaluation purposes:
 - Number of and reasons for referrals not accepted
 - Reason for referral
 - Length of time between referral and initial contact
 - Goals/objectives
 - Services provided
 - Referrals/linkages made during service provision
 - Additional needs identified in discharge planning
 - Average length of service
 - Additional demographic and service information as requested.

The provider will provide quarterly and annual standard forms, developed by LCCYS for maintaining the above information. LCCYS and the provider will participate in ongoing meetings to identify and implement other means of evaluating program's effectiveness.