

Request for Proposal

Community Based Intervention Services

LUZERNE COUNTY
CHILDREN AND YOUTH SERVICES
JUVENILE PROBATION SERVICES

LUZERNE COUNTY PENNSYLVANIA
For the Calendar Year Beginning 1/1/18 Ending 12/31/18

The term of any agreement that is awarded to a successful responder to this RFP shall, at the sole election of Luzerne County, be for a term from January 1, 2018 to December 31, 2018.

DUE DATE: **Luzerne County Purchasing Department**
 c/o Mark Zulkoski
 20 North Pennsylvania Avenue, Wilkes-Barre, PA 18711
 by 4:00 PM. NOVEMBER 28, 2017

REFERENCE NUMBER: 110217CYSRFP3

ATTENTION:

RFPs WILL BE RECEIVED WEEKDAYS BETWEEN THE HOURS OF 9:00 AM TO 4:00 PM ONLY (EXCLUDING HOLIDAYS).

All RFPs must be delivered by the time stated in the bid packet.

All RFPs must be delivered to the:

LUZERNE COUNTY PURCHASING DEPARTMENT
20 NORTH PENNSYLVANIA AVENUE
SUITE 203
WILKES-BARRE, PA 18711

Failure to follow these instructions will result in RFP rejection.

THE ATTACHED LABELS MUST BE AFFIXED TO THE OUTSIDE OF THE MAILING ENVELOPE OR THE RFPs WILL NOT BE ACCEPTED.

RESPONDENTS WHO USE USPS SERVICES, PLEASE NOTE:

The Post Office does not deliver mail directly to Penn Place.

You should allow additional time for your RFP to be forwarded from the Court House to Penn Place.

It is the Bidders responsibility to get their RFPs to the PURCHASING DEPARTMENT by the time specified.

LUZERNE COUNTY WILL NOT BE RESPONSIBLE FOR LATE OR MISDIRECTED MAIL.

Notice to Responders

SEALED RFP PROPOSALS must be submitted to **The Luzerne County Purchasing Department, c/o Mark Zulkoski, 20 North Pennsylvania Avenue, Wilkes-Barre, PA 18711 by 4:00 PM. NOVEMBER 28, 2017.**

RFPs will be opened in the Luzerne County Purchasing Department. RFP packages may be obtained at the offices of Luzerne Purchasing Department in the Penn Place Building, 20 North Pennsylvania Avenue, Wilkes-Barre, PA 18711, and on the website at www.luzernecounty.org.

RFPs WILL BE RECEIVED WEEKDAYS BETWEEN THE HOURS OF 9:00 AM TO 4:00 PM ONLY (EXCLUDING HOLIDAYS).

Failure to follow these instructions may result in bid rejection.

THE ATTACHED LABELS MUST BE AFFIXED TO THE OUTSIDE OF THE MAILING ENVELOPE OR THE RFP WILL NOT BE ACCEPTED.

RESPONDENTS WHO USE USPS SERVICE PLEASE NOTE:

The Post Office does not deliver mail directly to Penn Place. You should allow additional time for your bid to be forwarded from the Court House to Penn Place.

It is the Bidders responsibility to get their RFP packets to the Purchasing Office by the time specified.

LUZERNE COUNTY WILL NOT BE RESPONSIBLE FOR LATE OR MISDIRECTED MAIL.

The responder must honor the prices for a period of one (1) year from the date of the execution of the contract and/or as negotiated and illustrated in the contract agreement.

By signing and submitting a RFP, each responder shall be deemed to have consented in writing that the RFP may be awarded and shall remain open for up to sixty (60) days of the RFP opening. The County of Luzerne does not discriminate on the basis of race, color, national origin, sex, religion, age, family, and handicapped status in employment or the provision of services.

Responders shall **ALSO** electronically submit their Bid(s) to Matthew.Sullivan@luzernecounty.org and Georgine.Meyers@luzernecounty.org by no later than November 28, 2017 at 4:00pm.

The County of Luzerne is an Equal Opportunity Employer.

Luzerne County **Reserves the right to reject any or all RFPs, or any part or items of the RFPs.**

**Luzerne County
County Clerk**

**THIS LABEL MUST BE AFFIXED TO THE
OUTSIDE OF THE MAILING ENVELOPE OR
THE RFP WILL NOT BE ACCEPTED.**

SEALED RFP DO NOT OPEN

- ALL RFP RETURNS MUST HAVE THIS LABEL
- ATTACHED WITH THE NAME AND REFERENCE
- NUMBER OF THE RFP TO THE OUTSIDE OF THE
- RETURN ENVELOPE (UPS, FEDEX, ETC.) OR IT WILL BE
- REJECTED.
- RFP NAME _____
- COMPANY NAME _____
- REFERENCE # _____

■ PURCHASING DEPT.
■ 20 NORTH PENNSYLVANIA AVE
■ SUITE 203
■ WILKES-BARRE, PA 18711

TABLE OF CONTENTS

I. INTRODUCTION

- A. General Information
- B. Evaluation and Selection of Proposals
- C. Subcontracting
- D. Minority and Women-Owned Businesses

II. NATURE OF SERVICES REQUIRED

- A. Scope of Work
- B. Standards to be Followed
- C. Reports to be Issued

III. PROPOSAL DOCUMENT INSTRUCTIONS

- A. General Requirements
- B. Body of Proposal
- C. Other Expenses

IV. SPECIAL PROVISIONS

- A. Prerogatives
- B. Contract Period
- C. Assignability
- D. Payment
- E. Ownership
- F. Confidentiality
- G. Bidders Conference
- H. Questions

Appendix A

- A. Proposal Evaluation Criteria and Rating

Appendix B

- A. Drug-Free Workplace Act Compliance

Luzerne County Children and Youth Services/Juvenile Probation Services

REQUEST FOR PROPOSAL

LUZERNE COUNTY, PENNSYLVANIA

I. INTRODUCTION

A. General Information

Notice of Invitation – Luzerne County Children and Youth Services/Juvenile Probation Services (“LCCYS/JPO”) invites qualified agencies to submit a proposal to provide Community Based Intervention Services for the calendar year January 1, 2018 – December 31, 2018. There is no expressed or implied obligation for LCCYS/JPO to reimburse responding agencies for any expenses incurred in preparing proposals in response to this request.

1. Proposal Submission – Prospective providers should submit detailed proposals on or before November 28, 2017 by 4:00 p.m. Envelopes must be marked with the attached label. Proposals should be mailed or delivered to:

**Luzerne County Purchasing Department
c/o Mark Zulkoski
20 North Pennsylvania Avenue, Wilkes-Barre, PA 18711
by 4:00 PM. NOVEMBER 28, 2017**

Proposal cover letters should designate who can answer questions concerning the submitted proposals. An officer empowered to bind the agency submitting the proposal must sign the proposal.

2. Proposal Format – One (1) original and (1) copy of proposals should be submitted in the format outlined in Section III, ‘Proposal Document Instructions.’”
3. Contract Terms – The contract term is from January 1, 2018 to December 31, 2018. All agencies submitting a proposal shall agree to not include a provision into a contract or agreement with LCCYS/JPO requiring LCCYS/JPO to hold harmless of indemnify any person, partnership, association, corporation or other form of entity. By responding to the RFP, the agency is agreeing to the terms, conditions

and requirements set forth herein, unless expressly noted in writing in the firm's written submission.

4. Schedule of key dates.

- a. 11/28/17 Submit sealed proposals by 4:00 p.m.
- b. 12/7/17 After this date provider will be notified when services will initiate.

An optional bidders conference will be held on Wednesday, November 15, 2017 at 2:00 p.m. at Luzerne County Children and Youth Services Office.

- 5. The RFP is not to be construed as creating a contractual relationship between LCCYS/JPO and any agency submitting a response to this RFP.
- 6. LCCYS/JPO shall have no obligation or liability to any agency responding to this RFP. All costs associated with responding to this RFP are borne solely by the respondent.
- 7. LCCYS/JPO may require follow-up oral interviews with selected respondents and may require the respondents to participate in negotiations.
- 8. LCCYS/JPO reserves the right to reject any or all responses, to modify the scope with one or more of the respondents, and to waive any/all requirements which LCCYS/JPO deems to be in its or its employees' best interest.
- 9. By submitting this information the agency represents that it has examined and understands this RFP and has become fully informed of all the requirements of the RFP. All terms and conditions set forth in this document are accepted and must be incorporated in the submission unless explicit exception is made to individual items and accepted by LCCYS/JPO.
- 10. By submitting a response, the agency represents that it has the ability to meet the requirements outlined herein.
- 11. After evaluation of the responses, LCCYS/JPO will makes its selection based on the response which best meets the needs of LCCYS/JPO, in the sole discretion of LCCYS/JPO. The Request for Proposals is not intended to create a public bidding process, and the proposal with the lowest quoted fees will not necessarily be accepted, nor will any reason for the rejection of any proposal be indicated. LCCYS/JPO reserves the right to privately negotiate with any firm with respect to the requirements outlined in this Request for Proposals.

B. Evaluation and Selection of Proposals

LCCYS/JPO will perform the evaluation of proposals in accordance with the criteria set forth at Appendix A. The following criteria will also be considered in the evaluation:

1. The agency has no conflicts of interest with regard to any other work performed for the County.
2. The agency adheres to the instructions in this request for proposal on preparing and submitting the proposal.
3. The agency's past experience and performance on comparable engagements.
4. The quality of the agency's professional personnel to be assigned to the engagement and the quality of the agency's management support personnel to be available for consultation.
5. Expertise with similar federal and/or state financial awards.
6. Other criteria as deemed prudent.
7. The County reserves the right to retain all proposals submitted and use any idea in a proposal regardless of whether that proposal is selected.

C. Subcontracting

Agencies are not permitted to subcontract or assign any part of the work covered under the scope of the agreement, without the express prior written consent of LCCYS/JPO.

D. Minority and Women-Owned Businesses

Minority-owned firms and women's business enterprises are encouraged to apply.

II. NATURE OF SERVICES REQUIRED

A. Scope of Work

Provide a comprehensive program to enhance the protective factors of families to assist with basic needs such as housing, budgeting, housekeeping and finances. Partner with families and service providers to ensure the safety and well-being of children and to reduce family stressors. Linking families to other community resources to reduce stressors and stabilize the family environment. Assist families with utilizing existing skills, learning new skills and expanding their support network. Provide families with a broad range of assistance and support to prevent involvement with LCCYS and reduce the rate of re-referrals to LCCYS.

The Community Based Prevention services are outcome based services. Monthly reporting on number of participants, successful/unsuccessful involvement and reason for failures as well as productivity/stability of family as a direct result of participation in the program offered.

POPULATION TO BE SERVED

Families referred to LCCYS for which protective services are not required, but who are in need of intervention services to prevent involvement with LCCYS.

REFERRAL PROCEDURE

LCCYS will determine the need for CBIS services. The referral will be submitted to the CBIS vendor. Upon receipt of the referral, the CBIS vendor will have 5 days to complete initial contact with the family. Should the referral require more immediate response, the CBIS vendor will respond according to the need.

LENGTH OF SERVICE

The length of service provision will be a minimum of 30 days with a maximum of 90 days of service. The vendor will provide a standard format for tracking and reporting the number of families served and the length and intensity of interventions.

SUPERVISOR/STAFF RATIO

A supervisor to direct service staff ratio of one full-time supervisor to five full-time CBIS Specialists must be maintained.

ACCESSIBILITY OF RECORDS

The vendor will make accessible to LCCYS all case and administrative records (including all assessment tools, bi-weekly progress reports, etc.) for the purpose of contract monitoring, case collaboration, and quality assurance.

SUPERVISOR REVIEW

The CBIS Supervisor will review and approve, by signature, all case service plans, progress reports, discharge summaries.

CONSULTATION WITH LCCYS

The CBIS Specialist will consult with LCCYS Screening Department if there is a need for protective services. Challenging and/or cases of noncompliance can be reviewed on a monthly basis with a LCCYS liaison.

LOCATION OF SERVICE PROVISION

The majority of services are provided in the family's home or a mutually agreed upon location by the specialist and the family. Transportation of family members to access other community services and meet family needs will also be required.

AVAILABILITY TO FAMILIES

CBIS Specialists work a flexible schedule determined by the needs of the family rather than a standard work schedule. The vendor will submit in writing to LCCYS a plan outlining how CBIS staff will meet availability requirements during non-traditional work hours.

INTENSITY OF SERVICES

Intervention by the CBIS vendor will be based on family need as identified in the referral from LCCYS. At the beginning of service provision, the family may require up to 5 hours of intervention per week, gradually decreasing as the family's protective factors are enhanced.

CASE SERVICE PLAN DEVELOPMENT

The CBIS vendor will base the interventions on the reason for referral to the program. A case service plan will immediately be developed with the family based on the family's and individual's needs. The goals of the intervention will address strengthening and enhancing the families protective factors. Progress on the intervention goals will be measured by the family's performance on the Protective Factors Survey.

PERSONNEL QUALIFICATIONS

CBIS Supervisor: The person filling this position must possess a Master Degree in Social Work or a related field and have at least five years of experience in working with families, children and youth, and /or be a Certified Parenting Specialist. The CBIS Supervisor must be able to manage some flexibility in his/her work schedule. The Supervisor must understand and be committed to the goals and beliefs/principles of Family Preservation and Support Services. The CBIS Supervisor must possess a valid Pennsylvania Driver's License and liability insurance as they will be expected to provide transportation as needed.

CBIS Specialist: The person filling this position must possess a minimum of a Bachelor Degree in Social Work or a related social service field. Previous social work experience is preferred, but not required. Someone in this position must be willing to work flexible hours. The CBIS Specialist must understand and be committed to the goals and beliefs/principles of Family Preservation and Support Services. The CBIS Specialist must possess a valid Pennsylvania Driver's License and liability insurance as they will be expected to provide transportation as needed.

All CBIS staff will possess a Pennsylvania Child Abuse clearance and must undergo a Pennsylvania and FBI criminal records check at time of employment.

EVALUATION OF PROGRAM OUTCOMES

Quarterly and annual reports describing the process of implementation, including planning, coordination of service, training and service activities will be required of all vendors. Vendors will be expected to maintain a data base to collect and report demographic information about families served, what services

were provided, service outcomes, number of families served and service expenditures. The Protective Factors Survey will be used to measure improvement in families protective factors.

The vendor is expected to deliver services to families referred by LCCYS with sufficient skill and effectiveness so that the following outcomes will be achieved:

- a. At least 85% of the families will be free of referral to LCCYS 3 months after completion of services
- b. At least 80% of families will be free of referral to LCCYS 6 months after completion of services
- c. At least 80% improvement on the completed pre- and post-Protective Factors Surveys.

In addition, the following demographic data will be required to be collected and reported to LCCYS for evaluation purposes:

- Number of and reasons for referrals not accepted
- Reason for referral
- Length of time between referral and initial contact
- Goals/objectives
- Services provided
- Referrals/linkages made during service provision
- Additional needs identified in discharge planning
- Average length of service
- Additional demographic and service information as requested

The CBIS vendor will provide quarterly and annual standard forms, developed by LCCYS for maintaining the above information. LCCYS and the vendor will participate in ongoing CBIS/Contract liaison meetings to identify and implement other means of evaluating programs' effectiveness.

B. Standards to be Followed

- All Federal, State, County and Agency policies, protocols, and standards will be followed.
- Provider staff must have Act 34, Act 151 and Act 114 of 2006 clearances. If the bidder is not licensed through DPW, clearances must be submitted with the proposal.
- Provider must supply interpretation/translation services to Limited English Proficiency (LEP) clients and may not refuse access to services due to language barriers.
- Court Testimony will be paid at a maximum rate of \$65.00 per hour.
- The provider has the responsibility to comply with laws that prohibit disability discrimination as noted in Title II of the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973.
- Itemized budget (Attachment A) must be submitted with proposal.
- The provider has the responsibility to comply with the laws of the federal Drug-Free Workplace Act of 1988 (Attachment B).

C. Reports to be Issued

The following reports are required to be timely issued:

1. Agency will be responsible to provide reports on positive outcomes achieved in the program as well as keep data on families/children served.

III. PROPOSAL DOCUMENT INSTRUCTIONS

A. General Requirements

The term of any agreement that is awarded to a successful responder to this RFP shall, at the sole election of Luzerne County, be for a term from January 1, 2018 to December 31, 2018.

Proposals should include the following:

1. Title page, including:
 - a. The name, address, and phone number of the bidder's contact person.
 - b. The name and address of the agency.
2. Table of contents
3. A cover letter, including:
 - a. A brief statement as to the proposers understanding of the work to be performed, the commitment to perform the work and a statement as to why the agency believes it to be the best qualified to perform the engagement.
 - b. A signature of the person authorized to commit the agency.
 - c. Program outcomes.
 - d. Program budget.
 - e. Itemization of staff salaries and equipment.
4. Body of proposal – see below

B. Body of Proposal

The purpose of the proposal is to demonstrate the qualifications, competence, and capacity of the agencies seeking to undertake the Community Based Intervention Services for LCCYS/JPO in conformity with the requirements of this request for proposals. As such, the substance of proposals will carry more weight than their form or manner of presentation.

The proposal should demonstrate the qualifications of the agency and of the particular staff to be assigned to this engagement. It should also specify an approach that will meet the requirements of the request for proposals.

The proposal should address all the points outlined in the request for proposal. The proposal should be prepared simply and economically, providing a straightforward, concise description of the proposer's capabilities to satisfy the requirements of the request for proposal.

1. Licensed in Pennsylvania

An affirmative statement should be included indicating that the agency is properly registered/licensed to operate in Pennsylvania.

2. Agency Qualifications and Experience

The proposal should state the size of the agency, how many staff it employs and location of the office from which the agency conducts business.

The proposal should also discuss how long the agency has been in business and its capabilities to provide services for the Community Based Intervention Services program.

The proposal should also include organizations for which the agency provides similar services and three references from those organizations. It should also describe any experiences as a subcontractor that would be pertinent to potentially working for LCCYS/JPO.

3. Cost

The proposal should contain all pricing information relative to performing the duties as described in this request for proposals.

C. Other Expenses

LCCYS/JPO will not be responsible for expenses incurred in preparing and submitting the proposal. Such costs should not be included in the proposal.

IV. SPECIAL PROVISIONS

A. Prerogatives

LCCYS/JPO reserves the following prerogatives.

1. To reject any or all proposals.
2. To terminate the contract following 30 days written notification to the agency.

B. Contract Period

The purchase of professional services contract shall apply to the calendar year January 1, 2018 to the period ending December 31, 2018.

The term of any agreement that is awarded to a successful responder to this RFP shall, at the sole election of Luzerne County, be for a term from January 1, 2018 to December 31, 2018.

C. Assignability

The contractor cannot transfer any interest or provide for the assignment of the purchase of professional services contract with Luzerne County, either in whole or in part, without the expressed written permission and written consent of the County Controller and County Council.

D. Payment

Payment for services rendered based upon receipt of an itemized statement from the agency for units of service for the prior month.

E. Ownership

All proposals and reports become the property of Luzerne County upon submission, for use as deemed appropriate. Work papers must be available for references and reproduction by the County Council's, Controller's Office, and LCCYS/JPO for a period of three years from submission of the reports.

F. Confidentiality

The invitees and subsequently selected agency may not issue news releases or other public notification regarding this project without prior approval from the County Council's Office.

G. Bidders Conference

Proposals are due by NOVEMBER 28, 2017 at 4:00 p.m. An optional bidders conference will be held on Wednesday, November 15, 2017 at 2:00 p.m. at Luzerne County Children and Youth Services Office, 111 North Pennsylvania Blvd, Suite 110, Wilkes-Barre, PA 18701. If you are unable to attend the bidders conference in person and would like to participate, please email Matthew.Sullivan@luzernecounty.org for phone conference call-in information. Information may be obtained through the County's website at www.luzernecounty.org and clicking on "**Requests for Proposals**" on the left side. All proposals should be forwarded to Luzerne County Purchasing Department, c/o Mark Zulkoski, 20 North Pennsylvania Avenue, Wilkes-Barre, PA 18711 and marked "Sealed Proposals – DO NOT OPEN".

H. Questions

Questions pertaining to this RFP or the need for additional data or information should be submitted in writing by email to Matthew.Sullivan@luzernecounty.org no later than 4:00 p.m. on November 13, 2017. LCCYS/JPO will attempt to answer any questions after this date but cannot guarantee a response. Under no circumstance will the issuance of a question or the request for information extend the November 28, 2017 due date for the proposal. LCCYS/JPO reserves the right to share information obtained from the questions to all individuals interested in providing a proposal.

Appendix A

After determining that a proposal satisfies the mandatory requirements stated in the request for proposal, the comparative assessment of the relative benefits and deficiencies of the proposal in relationship to published evaluation criteria shall be made by using subjective judgment. The award of a contract resulting from this request shall be based on the best proposal received in accordance with the evaluation criteria stated below:

After an initial screening process of the RFP, a technical question-and-answer conference or interview may be conducted, if deemed necessary by LCCYS/JPO to clarify or verify the proposer's proposal and to develop a comprehensive assessment of the service.

Luzerne County reserves the right to consider historic information and fact, whether gained from the proposer's proposal, question-and-answer conferences, references or any other source, in the evaluation process.

The proposer is cautioned that it is the proposer's sole responsibility to submit information related to the evaluation categories and that Luzerne County is under no obligation to solicit such information if it is not included with the proposer's proposal. Failure of the proposer to submit such information may cause an adverse impact on the evaluation of the proposer's proposal.

A. Proposal Evaluation Criteria and Rating

1. Soundness of Approach – **Point Value 0-35**
(7 points max for each item)
 - a. Project Description
 - b. Description of Target Population
 - c. Statement of Need
 - d. Project Outcomes
 - e. Potential for Success
2. Overall Qualification of the Agency – **Point Value 0-20**
(5 points max for each item)
 - a. Experience with this Service
 - b. Experience Working with Proposed Population
 - c. Experience Coordinating Community Resources
 - d. Current Valid License or Certification
3. Qualifications of Individuals Performing the Service –**Point Value 0-15**
4. Budget – **Point Value 0-30**

A
T
T
A
C
H
M
E
N
T
A

Identify Service	
Salaries	
Benefits	
Rent	
Phone	
Utilities	
Travel	
Service Supplies for Basic Needs of Families	
Office Supplies	
Insurance	
Other..... Identify on separate page	
Total	
Identify Unit of Service and Number of Units	
Rate per Unit of Service	

Attachment B

Drug-Free Workplace Act Compliance

As a Human Services Agency, the Luzerne County Children and Youth Services Agency receives certain federal grant monies making the Agency subject to the federal Drug-Free Workplace Act of 1988. In compliance with the Act, Luzerne County Personnel Policy Section 2.5 prohibits Luzerne County from using and/ or being under the influence of alcohol and illegal drugs while in the work place. As an organization receiving federal grant money, Contractor's employees are also subject to these prohibitions as well. In addition, the Contractor must make the following steps:

1. Publish and give a policy statement to all covered employees informing them that the unlawful manufacture, distribution, dispensation, possession or use of a controlled substance is prohibited in the covered workplace of Luzerne County or while working on Luzerne County business in accordance with this Contract and specifying the actions that will be taken against employees who violate the policy.
2. Establish a or provide Luzerne County with a current drug-free awareness program to make employees aware of a) the dangers of drug abuse in the workplace; b) the policy of maintaining a drug-free workplace; c) any available drug counseling, rehabilitation, and employee assistance programs; and d) the penalties that may be imposed upon employees for drug abuse violations.
3. Notify employees that as a condition of employment on a Federal contract or grant, the employee must a) abide by the terms of the policy statement; and b) notify the employer, within five calendar days, if he or she is convicted of a criminal drug violation in the workplace.
4. Notify Luzerne County Children and Youth Services within 10 days after receiving notice that a covered employee has been convicted of a criminal drug violation in the workplace.
5. Impose a penalty on—or require satisfactory participation in a drug abuse assistance or rehabilitation program by—any employee who is convicted of a reportable workplace drug conviction.
6. Make an ongoing, good faith effort to maintain a drug-free workplace by meeting the requirements of the Act.
7. Failure to meet these requirements may result in termination of the Contract as well as other penalties delineated in the Act.

Attachment Z

Quarterly and annual reports describing the process of implementation, including planning, coordination of service, training and service activities are required of all providers. Provider must maintain a database to collect and report demographic information about families served, what services were provided, service outcomes, number of families served and service expenditures. This survey will be used to measure improvement in families protective factors. The vendor is expected to deliver services to families referred by LCCYS with sufficient skill and effectiveness so that the following outcomes will be achieved:

- a. At least 85% of the families will be free of referral to LCCYS 3 months after completion of services.
- b. At least 80% of families will be free of referral to LCCYS 6 months after completion of services.
- c. At least 80% improvement on the completed pre- and post- Protective Factors Surveys. In addition, the following demographic data will be required to be collected and reported to LCCYS for evaluation purposes:
 - Number of and reasons for referrals not accepted
 - Reason for referral
 - Length of time between referral and initial contact
 - Goals/objectives
 - Services provided
 - Referrals/linkages made during service provision
 - Additional needs identified in discharge planning
 - Average length of service
 - Additional demographic and service information as requested.

The provider will provide quarterly and annual standard forms, developed by LCCYS for maintaining the above information. LCCYS and the provider will participate in ongoing meetings to identify and implement other means of evaluating program's effectiveness.